

## UG Distance Learning (31%)

No. of responses = 959



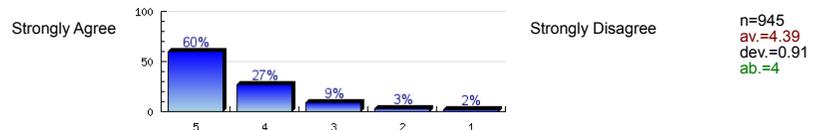
## Overall indicators

A. Course Organization and Planning		av.=4.33 dev.=0.99
B. Communication		av.=4.3 dev.=0.99
C. Faculty-Student Interaction		av.=4.36 dev.=0.99
D. Assignments, Exams, and Grading		av.=4.36 dev.=0.97
E. Instructional Methods		av.=4.4 dev.=0.94
F. Course Outcomes		av.=4.28 dev.=1.06
G. Student Effort and Involvement		av.=4.53 dev.=0.77
H. Course Difficulty, Work Load, and Pace		av.=3.06 dev.=0.74
I. Overall Evaluation		av.=4.05 dev.=0.99
M. How frequently did you experience the following difficulties or problems in your course(s)?		av.=3.76 dev.=0.54
N. Expectations and Distance Learning Difficulties		av.=2.19 dev.=0.64

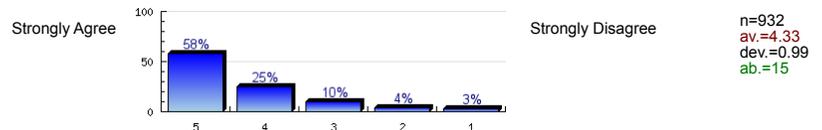
## Survey Results

## A. Course Organization and Planning

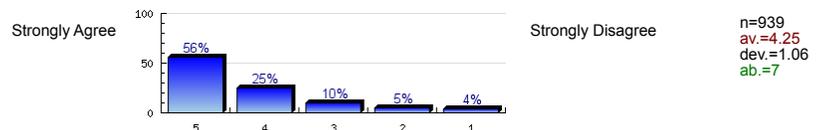
1. The course goals, objectives, and grading procedures were clearly explained.



2. Online discussions and other activities were well organized.

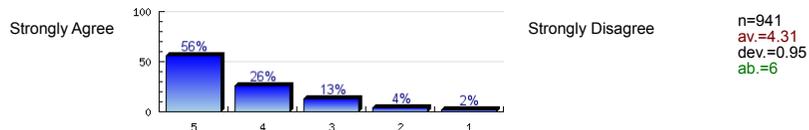


3. The instructor consistently provided clear and timely guidance to the course.

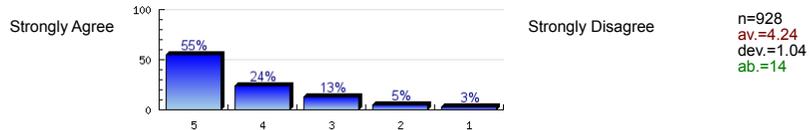


## B. Communication

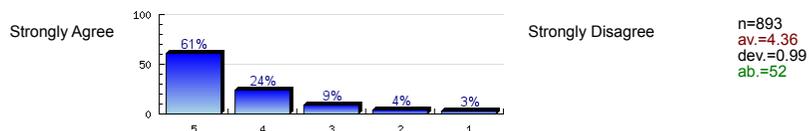
4. The learning activities were clear and understandable.



5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I understood it.

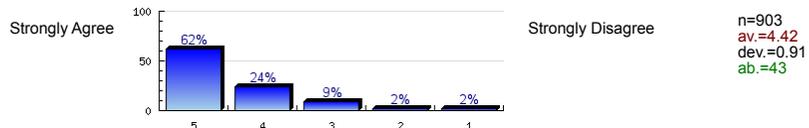


6. The instructor conveyed interest and enthusiasm in the subject matter.

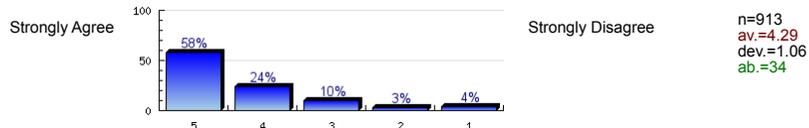


## C. Faculty-Student Interaction

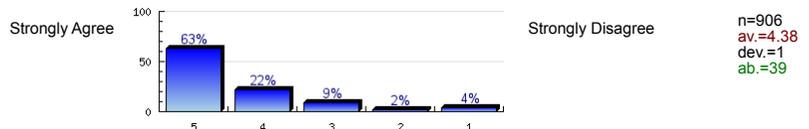
7. The instructor encouraged student discussion and participation.



8. The instructor satisfactorily answered students' questions.

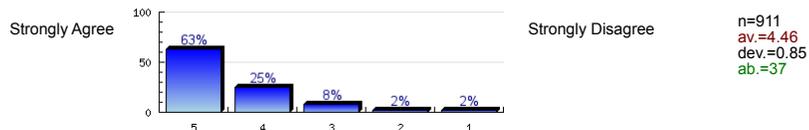


9. The instructor was accessible to students during office hours and by email.

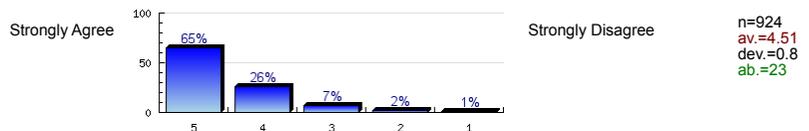


## D. Assignments, Exams, and Grading

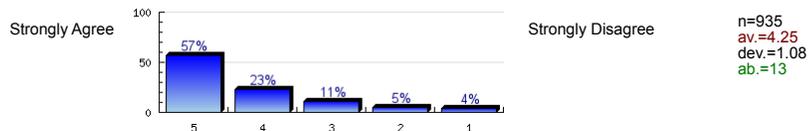
10. The instructor asked questions on the course material.



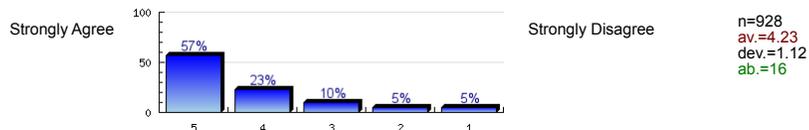
11. Assessments were based on material covered in the course.



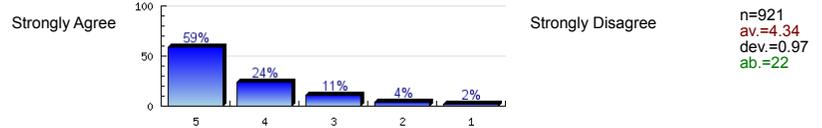
12. The instructor provided timely feedback about students' work.



13. The instructor provided sufficient feedback on assignments and tests.

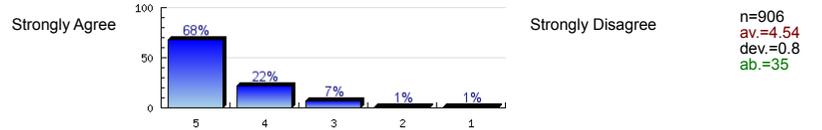


14. Tests, papers, and other assignments were graded fairly.

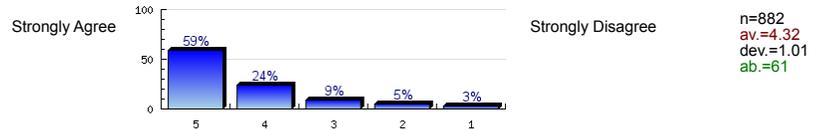


### E. Instructional Methods

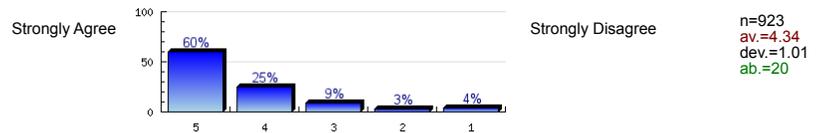
15. The instructor made appropriate use of technology in teaching.



16. Students were actively involved in discussions, group work, and other activities.

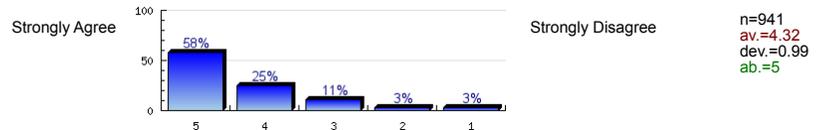


17. The Distance Learning format is effective in achieving the stated learning objectives of this course.

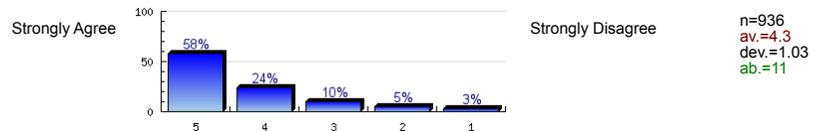


### F. Course Outcomes

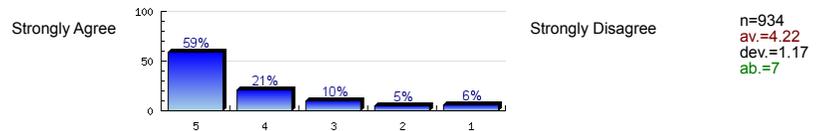
18. This course has increased my understanding of the subject matter.



19. This course increased my ability to think independently and critically.

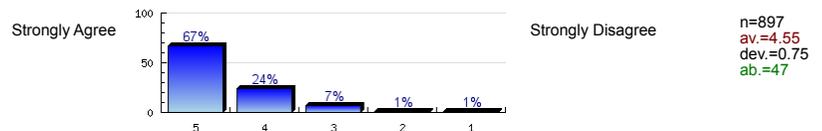


20. I would recommend this instructor to other students.

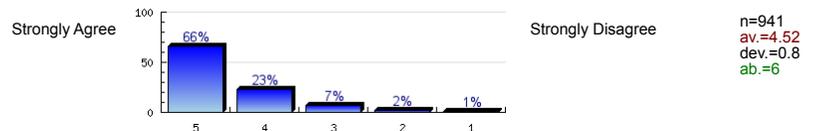


### G. Student Effort and Involvement

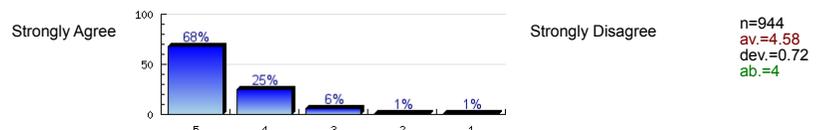
21. I participated in class regularly.



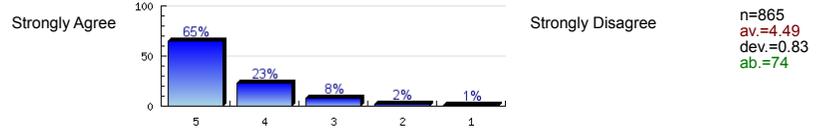
22. Consistently, I completed assignments and postings thoroughly and on time.



23. I spent a sufficient amount of time on assignments.

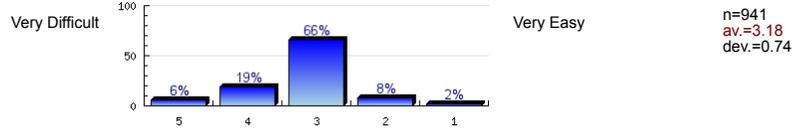


24. I contributed to group discussions regularly.

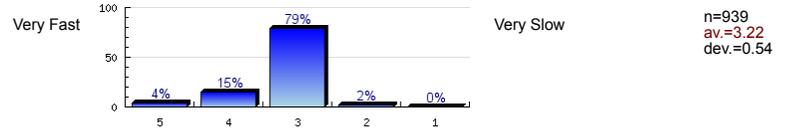


### H. Course Difficulty, Work Load, and Pace

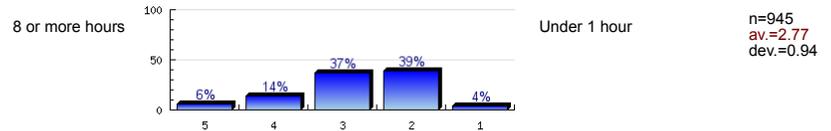
25. For my preparation and ability, the work in this course was:



26. The pace at which the course materials were covered was:

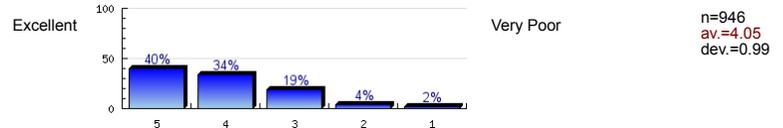


27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic activities)?



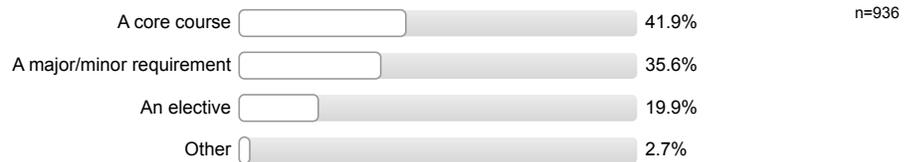
### I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:

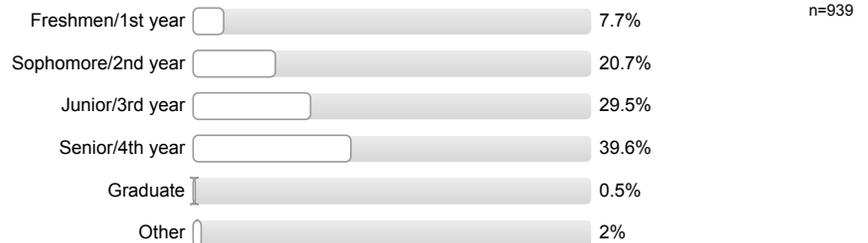


### K. Student Information

32. For you, this course is



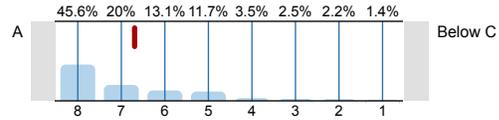
33. Your class level:



34. Your sex:



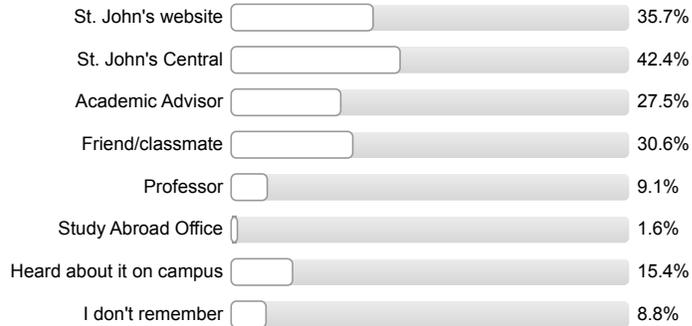
35. What grade do you expect for this course?



n=923  
av.=6.69  
dev.=1.65

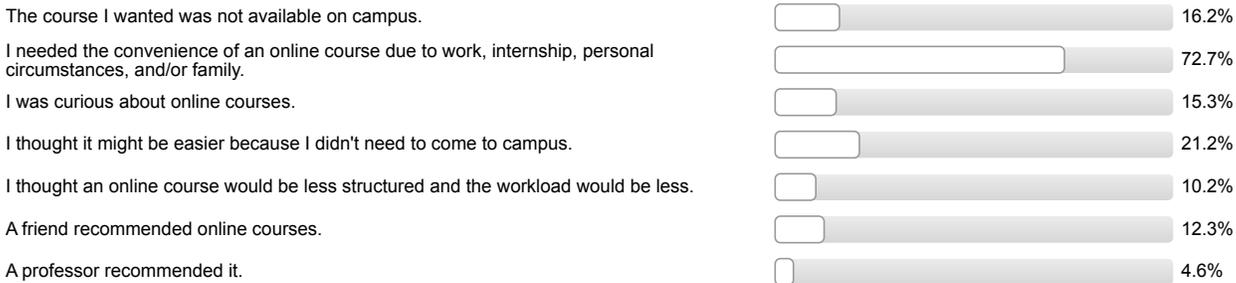
L. Distance Learning Specific Questions

36. Please tell us how you learned about St. John's University's online courses? Check all that apply.



n=959

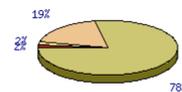
37. Please tell us all the reasons why you enrolled in an online course this semester? Check all that apply.



n=959

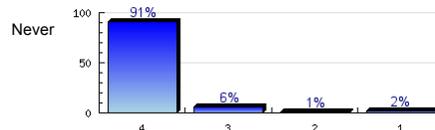
M. How frequently did you experience the following difficulties or problems in your course(s)?

38a. Logging on:



n=931  
av.=3.73  
dev.=0.58

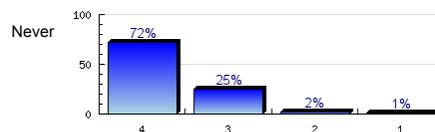
38b. Password:



Daily

n=930  
av.=3.86  
dev.=0.51

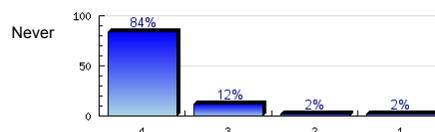
38c. Problems with my computer:



Daily

n=928  
av.=3.67  
dev.=0.58

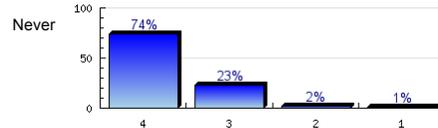
38d. Problems contacting instructor:



Daily

n=927  
av.=3.78  
dev.=0.55

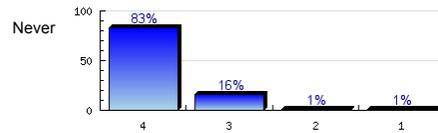
38e. Problems navigating in Blackboard:



Daily

n=930  
av.=3.7  
dev.=0.56

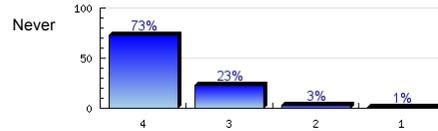
38f. E-Mail problems:



Daily

n=924  
av.=3.81  
dev.=0.46

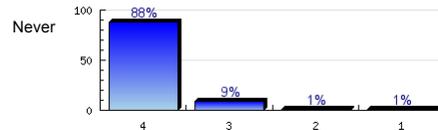
38g. Difficulties accessing online course materials/ links:



Daily

n=924  
av.=3.68  
dev.=0.58

38h. Unable/ difficult to buy textbook online:

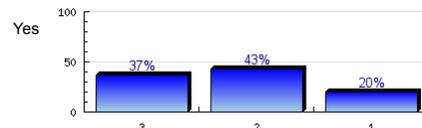


Daily

n=920  
av.=3.85  
dev.=0.48

## N. Expectations and Distance Learning Difficulties

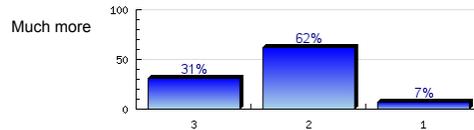
39. Would it be valuable to have 24/7 telephone technical support?



No

n=921  
av.=2.17  
dev.=0.73

40. How academically challenging is the online course work compared to on-campus courses at St. John's?

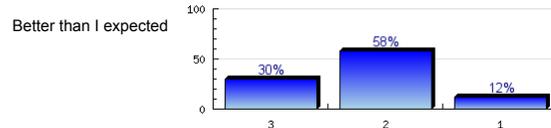


Much more

Much less

n=921  
av.=2.23  
dev.=0.57

41. How did St. John's online courses meet your expectations?



Better than I expected

Worse than I expected

n=925  
av.=2.18  
dev.=0.62

## O. Study Abroad and Work Load

42. Are you taking this course during a study abroad semester?



n=928

43. Are you employed:



n=928

# Profile

Compilation: UG Distance Learning (31%)

Values used in the profile line: Mean

## A. Course Organization and Planning

1. The course goals, objectives, and grading procedures were clearly explained.	Strongly Agree		Strongly Disagree	n=945	av.=4.39	md=5.00	dev.=0.91
2. Online discussions and other activities were well organized.	Strongly Agree		Strongly Disagree	n=932	av.=4.33	md=5.00	dev.=0.99
3. The instructor consistently provided clear and timely guidance to the course.	Strongly Agree		Strongly Disagree	n=939	av.=4.25	md=5.00	dev.=1.06

## B. Communication

4. The learning activities were clear and understandable.	Strongly Agree		Strongly Disagree	n=941	av.=4.31	md=5.00	dev.=0.95
5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I	Strongly Agree		Strongly Disagree	n=928	av.=4.24	md=5.00	dev.=1.04
6. The instructor conveyed interest and enthusiasm in the subject matter.	Strongly Agree		Strongly Disagree	n=893	av.=4.36	md=5.00	dev.=0.99

## C. Faculty-Student Interaction

7. The instructor encouraged student discussion and participation.	Strongly Agree		Strongly Disagree	n=903	av.=4.42	md=5.00	dev.=0.91
8. The instructor satisfactorily answered students' questions.	Strongly Agree		Strongly Disagree	n=913	av.=4.29	md=5.00	dev.=1.06
9. The instructor was accessible to students during office hours and by email.	Strongly Agree		Strongly Disagree	n=906	av.=4.38	md=5.00	dev.=1.00

## D. Assignments, Exams, and Grading

10. The instructor asked questions on the course material.	Strongly Agree		Strongly Disagree	n=911	av.=4.46	md=5.00	dev.=0.85
11. Assessments were based on material covered in the course.	Strongly Agree		Strongly Disagree	n=924	av.=4.51	md=5.00	dev.=0.80
12. The instructor provided timely feedback about students' work.	Strongly Agree		Strongly Disagree	n=935	av.=4.25	md=5.00	dev.=1.08
13. The instructor provided sufficient feedback on assignments and tests.	Strongly Agree		Strongly Disagree	n=928	av.=4.23	md=5.00	dev.=1.12
14. Tests, papers, and other assignments were graded fairly.	Strongly Agree		Strongly Disagree	n=921	av.=4.34	md=5.00	dev.=0.97

## E. Instructional Methods

15. The instructor made appropriate use of technology in teaching.	Strongly Agree		Strongly Disagree	n=906 av.=4.54 md=5.00 dev.=0.80
16. Students were actively involved in discussions, group work, and other activities.	Strongly Agree		Strongly Disagree	n=882 av.=4.32 md=5.00 dev.=1.01
17. The Distance Learning format is effective in achieving the stated learning objectives of this course.	Strongly Agree		Strongly Disagree	n=923 av.=4.34 md=5.00 dev.=1.01

## F. Course Outcomes

18. This course has increased my understanding of the subject matter.	Strongly Agree		Strongly Disagree	n=941 av.=4.32 md=5.00 dev.=0.99
19. This course increased my ability to think independently and critically.	Strongly Agree		Strongly Disagree	n=936 av.=4.30 md=5.00 dev.=1.03
20. I would recommend this instructor to other students.	Strongly Agree		Strongly Disagree	n=934 av.=4.22 md=5.00 dev.=1.17

## G. Student Effort and Involvement

21. I participated in class regularly.	Strongly Agree		Strongly Disagree	n=897 av.=4.55 md=5.00 dev.=0.75
22. Consistently, I completed assignments and postings thoroughly and on time.	Strongly Agree		Strongly Disagree	n=941 av.=4.52 md=5.00 dev.=0.80
23. I spent a sufficient amount of time on assignments.	Strongly Agree		Strongly Disagree	n=944 av.=4.58 md=5.00 dev.=0.72
24. I contributed to group discussions regularly.	Strongly Agree		Strongly Disagree	n=865 av.=4.49 md=5.00 dev.=0.83

## H. Course Difficulty, Work Load, and Pace

25. For my preparation and ability, the work in this course was:	Very Difficult		Very Easy	n=941 av.=3.18 md=3.00 dev.=0.74
26. The pace at which the course materials were covered was:	Very Fast		Very Slow	n=939 av.=3.22 md=3.00 dev.=0.54
27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic	8 or more hours		Under 1 hour	n=945 av.=2.77 md=3.00 dev.=0.94

## I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:	Excellent		Very Poor	n=946 av.=4.05 md=4.00 dev.=0.99
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## K. Student Information

35. What grade do you expect for this course?	A		Below C	n=923 av.=6.69 md=7.00 dev.=1.65
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## M. How frequently did you experience the following difficulties or problems in your course(s)?

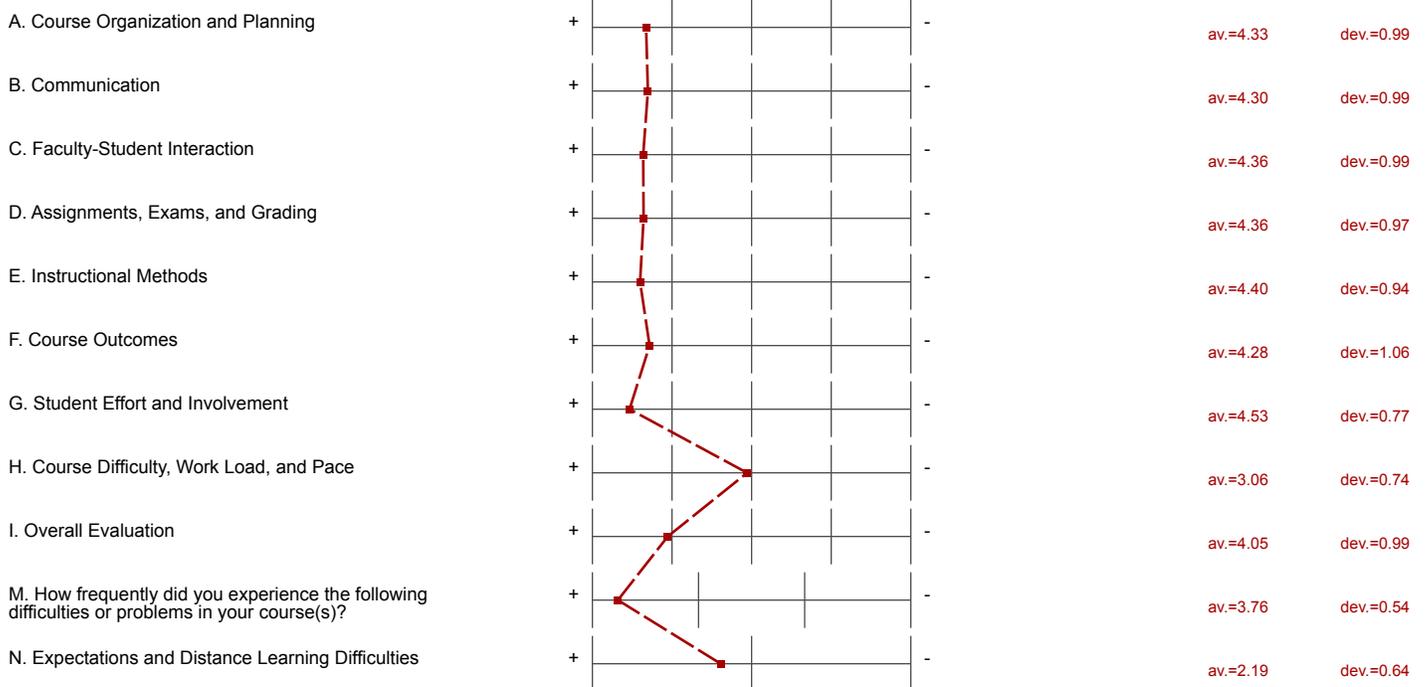
38a. Logging on:	Never				Daily	n=931	av.=3.73	md=4.00	dev.=0.58
38b. Password:	Never				Daily	n=930	av.=3.86	md=4.00	dev.=0.51
38c. Problems with my computer:	Never				Daily	n=928	av.=3.67	md=4.00	dev.=0.58
38d. Problems contacting instructor:	Never				Daily	n=927	av.=3.78	md=4.00	dev.=0.55
38e. Problems navigating in Blackboard:	Never				Daily	n=930	av.=3.70	md=4.00	dev.=0.56
38f. E-Mail problems:	Never				Daily	n=924	av.=3.81	md=4.00	dev.=0.46
38g. Difficulties accessing online course materials/ links:	Never				Daily	n=924	av.=3.68	md=4.00	dev.=0.58
38h. Unable/ difficult to buy textbook online:	Never				Daily	n=920	av.=3.85	md=4.00	dev.=0.48

## N. Expectations and Distance Learning Difficulties

39. Would it be valuable to have 24/7 telephone technical support?	Yes				No	n=921	av.=2.17	md=2.00	dev.=0.73
40. How academically challenging is the online course work compared to on-campus courses at St. John's?	Much more				Much less	n=921	av.=2.23	md=2.00	dev.=0.57
41. How did St. John's online courses meet your expectations?	Better than I expected				Worse than I expected	n=925	av.=2.18	md=2.00	dev.=0.62

# Profile

Compilation: UG Distance Learning (31%)



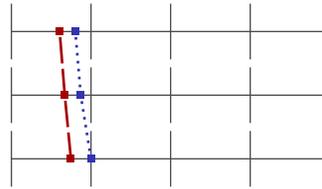
# Profile



Values used in the profile line: Mean

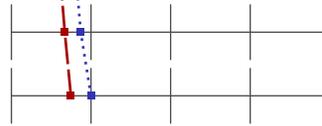
## A. Course Organization and Planning

1. The course goals, objectives, and grading procedures were clearly explained.



n=945 av.=4.39 md=5.00 dev.=0.91  
n=392 av.=4.20 md=5.00 dev.=1.11

2. Online discussions and other activities were well organized.



n=932 av.=4.33 md=5.00 dev.=0.99  
n=388 av.=4.13 md=5.00 dev.=1.19

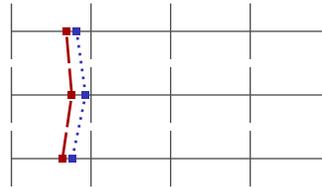
3. The instructor consistently provided clear and timely guidance to the course.



n=939 av.=4.25 md=5.00 dev.=1.06  
n=389 av.=4.00 md=5.00 dev.=1.27

## B. Communication

4. The learning activities were clear and understandable.



n=941 av.=4.31 md=5.00 dev.=0.95  
n=389 av.=4.18 md=5.00 dev.=1.09

5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I



n=928 av.=4.24 md=5.00 dev.=1.04  
n=387 av.=4.07 md=4.00 dev.=1.15

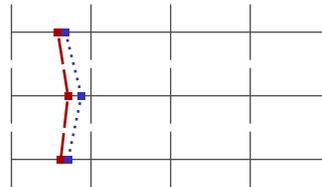
6. The instructor conveyed interest and enthusiasm in the subject matter.



n=893 av.=4.36 md=5.00 dev.=0.99  
n=369 av.=4.24 md=5.00 dev.=1.13

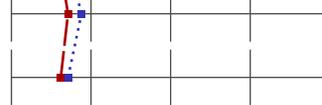
## C. Faculty-Student Interaction

7. The instructor encouraged student discussion and participation.



n=903 av.=4.42 md=5.00 dev.=0.91  
n=384 av.=4.32 md=5.00 dev.=1.05

8. The instructor satisfactorily answered students' questions.



n=913 av.=4.29 md=5.00 dev.=1.06  
n=384 av.=4.12 md=5.00 dev.=1.18

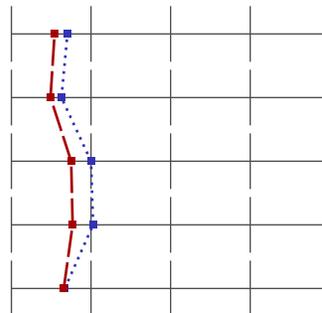
9. The instructor was accessible to students during office hours and by email.



n=906 av.=4.38 md=5.00 dev.=1.00  
n=375 av.=4.29 md=5.00 dev.=1.10

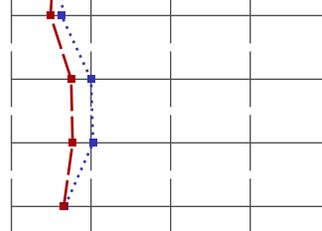
## D. Assignments, Exams, and Grading

10. The instructor asked questions on the course material.



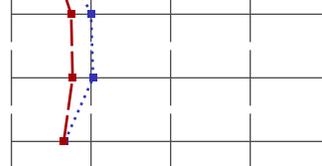
n=911 av.=4.46 md=5.00 dev.=0.85  
n=378 av.=4.30 md=5.00 dev.=1.01

11. Assessments were based on material covered in the course.



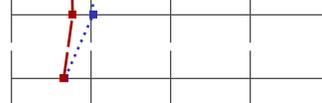
n=924 av.=4.51 md=5.00 dev.=0.80  
n=380 av.=4.37 md=5.00 dev.=0.92

12. The instructor provided timely feedback about students' work.



n=935 av.=4.25 md=5.00 dev.=1.08  
n=384 av.=4.00 md=5.00 dev.=1.32

13. The instructor provided sufficient feedback on assignments and tests.



n=928 av.=4.23 md=5.00 dev.=1.12  
n=382 av.=3.97 md=5.00 dev.=1.30

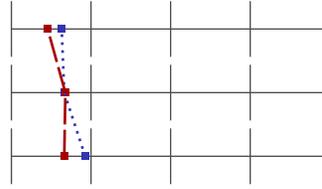
14. Tests, papers, and other assignments were graded fairly.



n=921 av.=4.34 md=5.00 dev.=0.97  
n=367 av.=4.33 md=5.00 dev.=0.99

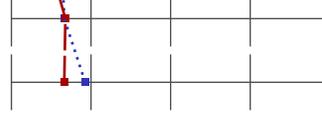
## E. Instructional Methods

15. The instructor made appropriate use of technology in teaching.



n=906 av.=4.54 md=5.00 dev.=0.80  
n=380 av.=4.37 md=5.00 dev.=0.99

16. Students were actively involved in discussions, group work, and other activities.



n=882 av.=4.32 md=5.00 dev.=1.01  
n=375 av.=4.34 md=5.00 dev.=1.05

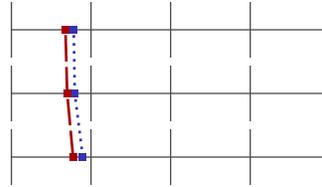
17. The Distance Learning format is effective in achieving the stated learning objectives of this course.



n=923 av.=4.34 md=5.00 dev.=1.01  
n=384 av.=4.07 md=5.00 dev.=1.27

## F. Course Outcomes

18. This course has increased my understanding of the subject matter.



n=941 av.=4.32 md=5.00 dev.=0.99  
n=391 av.=4.22 md=5.00 dev.=1.11

19. This course increased my ability to think independently and critically.



n=936 av.=4.30 md=5.00 dev.=1.03  
n=388 av.=4.20 md=5.00 dev.=1.10

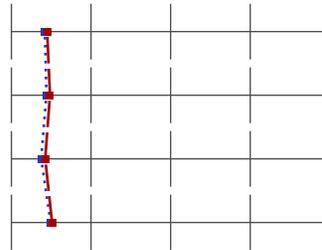
20. I would recommend this instructor to other students.



n=934 av.=4.22 md=5.00 dev.=1.17  
n=387 av.=4.10 md=5.00 dev.=1.27

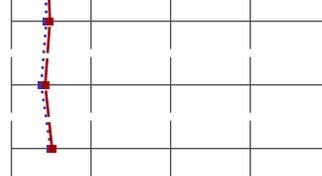
## G. Student Effort and Involvement

21. I participated in class regularly.



n=897 av.=4.55 md=5.00 dev.=0.75  
n=380 av.=4.58 md=5.00 dev.=0.73

22. Consistently, I completed assignments and postings thoroughly and on time.



n=941 av.=4.52 md=5.00 dev.=0.80  
n=389 av.=4.56 md=5.00 dev.=0.71

23. I spent a sufficient amount of time on assignments.



n=944 av.=4.58 md=5.00 dev.=0.72  
n=387 av.=4.63 md=5.00 dev.=0.70

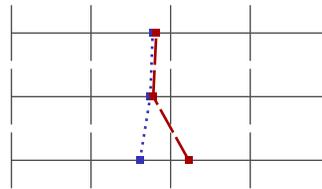
24. I contributed to group discussions regularly.



n=865 av.=4.49 md=5.00 dev.=0.83  
n=367 av.=4.51 md=5.00 dev.=0.80

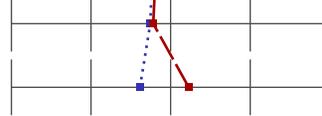
## H. Course Difficulty, Work Load, and Pace

25. For my preparation and ability, the work in this course was:



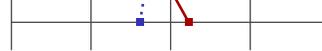
n=941 av.=3.18 md=3.00 dev.=0.74  
n=391 av.=3.23 md=3.00 dev.=0.75

26. The pace at which the course materials were covered was:



n=939 av.=3.22 md=3.00 dev.=0.54  
n=392 av.=3.26 md=3.00 dev.=0.63

27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic



n=945 av.=2.77 md=3.00 dev.=0.94  
n=392 av.=3.39 md=3.00 dev.=1.06

## I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:



n=946 av.=4.05 md=4.00 dev.=0.99  
n=390 av.=4.04 md=4.00 dev.=1.08

## K. Student Information

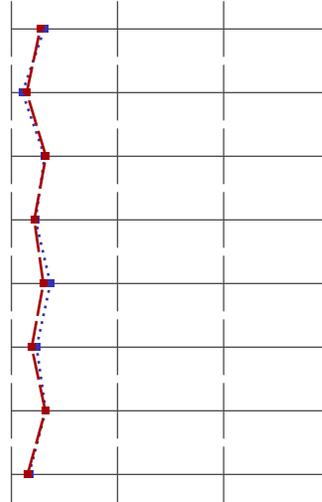
35. What grade do you expect for this course?



n=923 av.=6.69 md=7.00 dev.=1.65  
n=383 av.=7.33 md=8.00 dev.=0.97

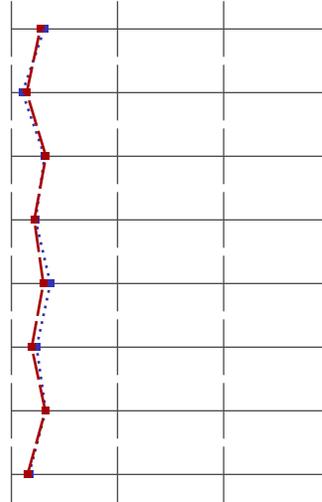
## M. How frequently did you experience the following difficulties or problems in your course(s)?

38a. Logging on:



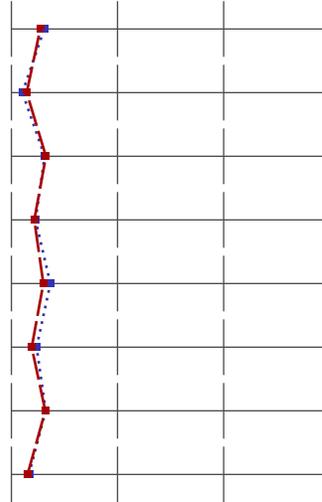
n=931 av.=3.73 md=4.00 dev.=0.58  
n=385 av.=3.69 md=4.00 dev.=0.57

38b. Password:



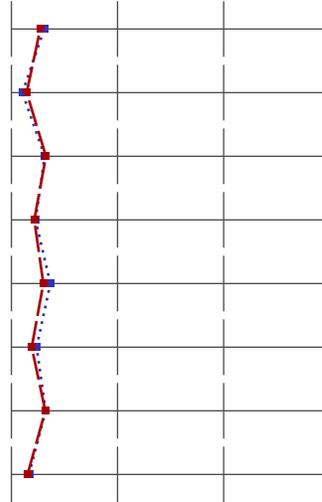
n=930 av.=3.86 md=4.00 dev.=0.51  
n=385 av.=3.90 md=4.00 dev.=0.41

38c. Problems with my computer:



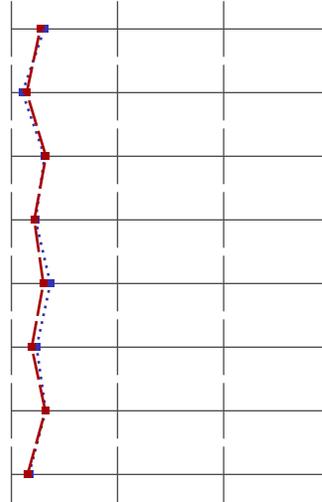
n=928 av.=3.67 md=4.00 dev.=0.58  
n=386 av.=3.69 md=4.00 dev.=0.50

38d. Problems contacting instructor:



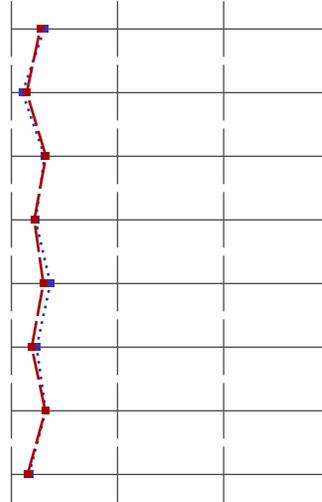
n=927 av.=3.78 md=4.00 dev.=0.55  
n=383 av.=3.77 md=4.00 dev.=0.54

38e. Problems navigating in Blackboard:

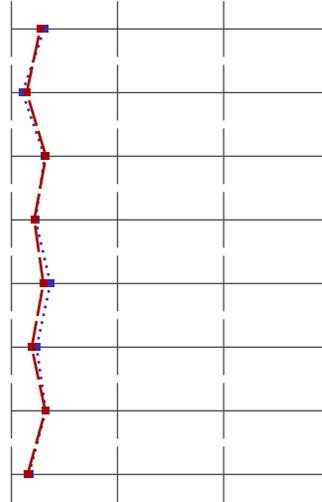


n=930 av.=3.70 md=4.00 dev.=0.56  
n=384 av.=3.63 md=4.00 dev.=0.58

38f. E-Mail problems:

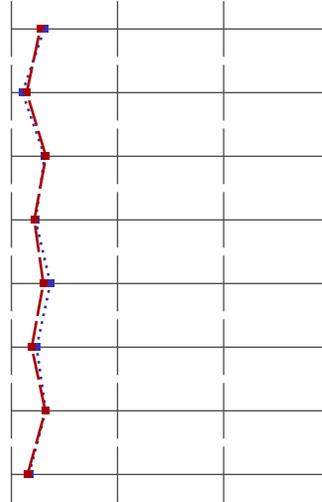


n=924 av.=3.81 md=4.00 dev.=0.46  
n=383 av.=3.76 md=4.00 dev.=0.50

38g. Difficulties accessing online course materials/  
links:

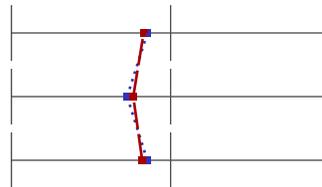
n=924 av.=3.68 md=4.00 dev.=0.58  
n=384 av.=3.68 md=4.00 dev.=0.53

38h. Unable/ difficult to buy textbook online:

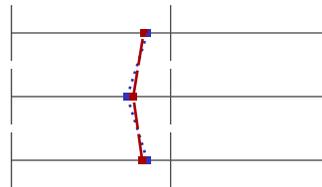


n=920 av.=3.85 md=4.00 dev.=0.48  
n=376 av.=3.84 md=4.00 dev.=0.48

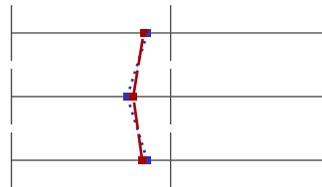
## N. Expectations and Distance Learning Difficulties

39. Would it be valuable to have 24/7 telephone  
technical support?

n=921 av.=2.17 md=2.00 dev.=0.73  
n=377 av.=2.15 md=2.00 dev.=0.77

40. How academically challenging is the online  
course work compared to on-campus courses at St.  
John's?

n=921 av.=2.23 md=2.00 dev.=0.57  
n=374 av.=2.27 md=2.00 dev.=0.57

41. How did St. John's online courses meet your  
expectations?

n=925 av.=2.18 md=2.00 dev.=0.62  
n=382 av.=2.15 md=2.00 dev.=0.63