**Heather C. Robertson, Ph.D.**

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ORCID ID: <https://orcid.org/0000-0001-8383-725X>

1. Academic Degrees

Ph.D. in Counselor Education and Supervision (CACREP Program)

Virginia Polytechnic Institute & State University (Virginia Tech); Blacksburg, VA

Earned: 2010

Master of Science in Counseling & Guidance

Texas A & M University at Corpus Christi, Corpus Christi, TX

Earned: 1996

Bachelor of Arts; Major: Policy Studies, Minor: Political Science

Syracuse University; Syracuse, NY

Earned: 1993

Post-graduate Coursework

*Completed in support of licensure and certifications.*

* Cazenovia College, 2017, Substance Abuse Counseling (3 credits)
* Long Island University, 2011, Clinical Mental Health Counseling (9 credits)
* SUNY New Paltz, 1998, Special Education (9 credits)
1. Professional Licenses and Certifications
2. Licensed Mental Health Counselor (LMHC #008825-1); New York, Office of Professions
3. Licensed Professional Counselor (LPC # 2576); Connecticut, Department of Public Health (CT-DPH)
4. Credentialed Alcoholism and Substance Abuse Counselor Level 2 (CASAC #33526), New York, Office of Alcoholism and Substance Abuse Services
5. Nationally Certified Counselor (NCC #68400); National Board of Certified Counselors (NBCC)
6. Certified Rehabilitation Counselor (CRC #00118246); Commission on Rehabilitation Counselor Certification (CRCC)
7. Global Career Development Facilitator (GCDF #17521); Center for Credentialing and Education (CCE)
8. Approved Clinical Supervisor (ACS #2231); Center for Credentialing and Education (CCE)
9. Board Certified Telemental Health Provider (BC-TMH, #1298), former Distance Credentialed Counselor (DCC# 1856, exp.); Center for Credentialing and Education (CCE)
10. New York State Certified School Counselor, Provisional Certificate (Certificate # 1515700, Control # 43586061), valid 2006-2013, expired
11. Grants (Funded)
12. 2020. Association of Counselor Education and Supervision (ACES), Research Grant, “Technological Training Interventions to Increase Counselor Competence”
13. 2018. North Atlantic Region Association of Counselor Education and Supervision (NARACES), Research Grant, “Practice and instruction of distance counseling: Educator, supervisor, and counselor perspectives,”
14. 2017. St. John’s University; Faculty Grant Recipient, Council on International Educational Exchange (CIEE) International Faculty Development Seminar (IFDS), Seminar: *Portugal’s War on Drugs*, Lisbon, Portugal.
15. 2017. National Career Development Association (NCDA); Leadership Academy Grant
16. 2016. National Career Development Association (NCDA); State Career Development Grant for New York State Career Development Association (NYSCDA)
17. 2016. St. John’s University; Faculty Growth Grant; Distance Certified Counselor Training
18. 2014. North Atlantic Region Association of Counselor Educators and Supervisors (NARACES), Emerging Leaders, Travel Grant
19. 2013. American Counseling Association (ACA), Institute for Leadership Training (ILT), Travel Grant
20. Publications

***Books***

Robertson, H. C. (2021). *Telemental health and distance counseling: A counselor’s guide*

*to decisions, resources, and practice*. Springer Publishing Company.

***Book Chapters***

Nadrich, T., Crawford, C., Ford, D., Robertson, H., & Weinstock, A. (under contract).

Fostering an emotionally supportive classroom: Knowledge and strategies for teachers.In *Classroom behavior management for diverse and inclusive schools* (4th ed, xx-xx.).

***Manuscripts in Progress***

Robertson, H. C. (2020). Help-seeking behavior among college student veterans: Examining

veterans’ perceptions of seeking counseling. *Manuscript under development.*

***Peer-Reviewed Publications***

*Invited publications are indicated with an asterisk (\*)*

Robertson, H. C., & Lowell, R. (in press). Counselor educator, supervisor, and practitioner

perceptions of distance counseling and telemental health practice and training. *The Journal of Counselor Preparation and Supervision.*

Robertson, H. C., & Eschenauer, R. K. (2020). Veteran student perceptions of college-to- career transition. *College Student Affairs Journal, 38*(1), 53-64*.* ISSN 2381-2338

<https://muse.jhu.edu/article/754378>

Keeling, M., Borah, E. V., Kintzle, S., Kleykamp, M., & Robertson, H. C. (2020). Spouses and partners transition too! A call to action for research investigating spouse/partner experiences and support needs during Military to Civilian Transition. *Journal of Family Social Work, 23,* 3-19*.* <https://doi.org/10.1080/10522158.2019.1652219>

Robertson, H. C., & Hayden, S. C. (2018/2019). Serving all that served: Career development

among at-risk veterans. *Career Development Network Journal, 34*(4)*,* 54-65. ISSN 0736 1920. (formerly *Career Planning and Adult Development Journal)*

Robertson, H. C., & Bethea, J. S. (2018/2019). Career challenges and opportunities for

 individuals with physical disabilities. *Career Development Network Journal, 34*(4)*,* 41- 53. ISSN 0736 1920. (formerly *Career Planning and Adult Development Journal)*

Hayden, S. C., Robertson, H. C., & Kennelly, E. (2018). Military culture in counselor

education: Assessing educators’ perceptions of inclusion. *The Journal of Counselor Preparation and Supervision, 10*(1). Retrieved from https://repository.wcsu.edu/jcps/vol10/iss1/10

Robertson, H. C. (2016). Spirituality, substance use, and the military. *VISTAS.* In *Ideas and*

*research you can use: VISTAS 2016*. Retrieved from <http://www.counseling.org/knowledge-center/vistas> \*

Robertson, H. C. (2016). Substance misuse and career development: Exploring the

intersection of substance use disorder and career concepts. *Career Planning and Adult Development Journal, 32*(1). 32-42. ISSN: 0736-1920 \*

Robertson, H. C. (2015). Narrative and peer-to-peer approaches in counseling military and

veterans: A review of current literature and practices. *Journal of Military and Government Counseling, 3,* 66-78. ISSN: 2165-7726

Robertson, H. C., & Brott, P. E. (2014). Military veteran’s midlife career transition and life

 satisfaction*.* *The Professional Counselor, 4,* 139-149.

Robertson, H., Miles, R., & Mallen, M. (2014). Career transition and military veterans: An

overview of literature from 2000 to 2013. *Career Planning and Adult Development Journal, 30*(3),14-27. ISSN: 0736-1920 \*

Robertson, H. C. (2014). Life satisfaction of former-military second-career teachers. *Journal*

*of the National Association of Alternative Certification, 9,* 3-13. Retrieved from

 <http://jnaac.com/index.php/JNAAC/article/view/122>

Robertson, H. C., & Brott, P. E. (2013). Male veterans’ perceptions of midlife career

transition and life satisfaction: A study of military men transitioning to teaching profession. *Adultspan,* 12, 66-79. <https://doi.org/10.1002/j.2161-0029.2013.00016.x>

Robertson, H. (2013). Income and support during transition from a military to civilian career.

*Journal of Employment Counseling,* 50, 26-33.<https://doi.org/10.1002/j.2161-1920.2013.00022.x>

Trapani, S., Robertson, H., Gatteau, R., & Hopkins, E. (2012). Transfer advising and

orientation at Stony Brook University: Best practices. *NACADA Monograph 24, Advising Transfer Students: strategies for today’s realities and tomorrow’s challenges, 2nd edition.*

Robertson, H., Trapani, S., & Hopkins, E. (2011). Advising and orienting transfer students:

A two-pronged approach to improving transitions. *Journal of College Orientation and Transition*, *19*(1), 103-112.

***Other Publications***

*Invited publications are indicated with an asterisk (\*)*

 Robertson, H. C. (May 2018). Post-high school planning for graduates who are not college-

bound. *Career Convergence.* Retrieved from <https://aws4production.associationdatabase.com/aws/NCDA/pt/sd/news_article/165097/_PARENT/CC_layout_details/true> \*

 Robertson, H. C. (March 2015). Comparing career transitions of midlife and college student

veterans. *Career Convergence.* Retrieved from

<http://www.ncda.org/aws/NCDA/pt/sd/news_article/103241/_PARENT/layout_details_cc/false> \*

 Robertson, H. (2013). Common crisis. *ASCA School Counselor, March/April 2013,* 41-45.

Buzetta, M., Miles, R., Robertson, H., & Schomaker, S. (2013). *NCDA Veteran’s Task Force*

*–Research Committee: Bibliography of military career transition research, 2000 – present.* National Career Development Association (internet publication),

<http://www.ncda.org/aws/NCDA/asset_manager/get_file/65078> \*

 Robertson, H. (2002). Website review: U.S. Department of Labor Bureau of Labor Statistics.

*Career Planning and Adult Development Journal, 18*(2), 139-142. \*

1. Media Appearances

2020, April 3. **Podcast.** Archdiocese of the Military, “Catholic Military Life” (<https://www.milarch.org/podcast/>). Interview: Addiction among Military Personnel. <https://soundcloud.com/catholicmilitarylife/dr-heather-c-robertson-on-addiction-among-military-personnel>

1. Presentations

***Peer-reviewed Conference Presentations***

National Career Development Association (NCDA) Virtual Global Conference; July 2021 (recorded on demand) *Accepted Presentation: Delivering Distance Career Services*

National Career Development Association (NCDA) Virtual Global Conference; July 2021 (recorded on demand) *Accepted Presentation: The Impact of Drug Use on Career Development*

National Career Development Association (NCDA), Virtual Career Practitioners Institute (CPI). November 2020.

*Presentation:* *Career Development Competencies for working with Veterans: Development/Training Feedback Session* (sponsored by NCDA Veterans Committee)

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). November 2020 – Pittsburgh, PA/virtual (conference cancelled due to COVID-19)

*Presentation Title: Teaching Telemental Health and Distance Counseling in CACREP Counseling Programs*

*\*Lead presenter with graduate student from St. John’s University School Counseling Program as co-presenter*

National Career Development Association (NCDA)

June 2020 – Minneapolis, MN (conference cancelled due to COVID-19)

*Accepted Professional Development Institute (PDI; four-hour institute): Military Culture and Its Impact on Career Development*

American Counseling Association (ACA)

April 2020 – San Diego, CA (conference cancelled due to COVID-19)

*Accepted Presentation: Telemental Health and Distance Counseling in CACREP Programs*

Association for Counselor Education & Supervision (ACES).

October 2019 – Seattle, WA

*Presentation Title:* Teaching Telemental Health and Distance Counseling in CACREP Counseling Programs

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2018 – Burlington, VT

*Presentation Title:* Teaching Distance Counseling in CACREP Counseling Programs

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2018 – Burlington, VT

*Roundtable Title: Applying Distance Counseling Concepts to Distance Teaching Environments*

National Career Development Association (NCDA) National Conference

June 2018 – Phoenix, AZ

*Roundtable Title: Post-High School Planning for Students that are Not College-Bound*

National Career Development Association (NCDA) National Conference

June 2018 – Phoenix, AZ

*Roundtable Title: Substance Use Disorder and Career Development: Exploring Career Concepts and Substance Misuse*

National Career Development Association (NCDA) National Conference

June 2018 – Phoenix, AZ

*Presentation Title: Career Transition of Military College Students: Strengths, Barriers, and Satisfaction*

Alcoholism and Substance Abuse Providers of New York State (NYASAP) 4th Annual Veterans Summit

May 2018 – Tarrytown, NY

*Presentation Title: Narrative and Peer-to-Peer Approaches in Counseling Military & Veterans \*Co-presenter with Jessica Shuren, LCSW, Director, Outreach Recovery Center*

United Federation of Teachers (UFT) School Counselor Conference

March 2018 – New York, NY

*Presentation: Post-High School Planning for Graduates that are Not College-Bound*

Association for Counselor Education and Supervision (ACES)

October 2017 – Chicago, IL

*Roundtable Title: Applying Distance Counseling Concepts to Distance Teaching Environments*

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2016 – Syracuse, NY

*Presentation Title:* Helping Students Prepare for the CPCE: A CSI program, faculty presentation and alumni panel

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2016 – Syracuse, NY

*Presentation Title: Counselor Educators’ Perception of Military as a Culture and Focus in Counselor Training Programs*

American Counseling Association (ACA) and the Canadian Counselling and Psychotherapy Association (CCPA) Conference

March 2016 – Montreal, Canada

*Presentation Title: Spirituality, Substance Abuse, and Veterans*

*\*Co-presenter with Seth C.W. Hayden, PhD, Associate Professor, Wake Forest University*

American Counseling Association (ACA) and the Canadian Counselling and Psychotherapy Association (CCPA) Conference

March 2016 – Montreal, Canada

*Presentation Title: Narrative & Peer-to-Peer Approaches in Counseling Military & Veterans*

New York State School Counselors Association (NYSSCA) Annual Conference

November 2015 – Lake George, NY

*Presentation Title: Post-Secondary Planning for Students that are Non-College Bound*

*\*Lead presenter with graduate students from St. John’s University School Counseling Program as co-presenters*

Association for Counselor Education & Supervision (ACES)

October 2015 – Philadelphia, PA

*Poster Session Title:* Preparing Counselors to Assist Military Service Members and Veterans

*\*Co-presenter with Seth C.W. Hayden, PhD, Associate Professor, Wake Forest University*

American Mental Health Counseling Association (AMHCA) National Conference

July 2015 – Philadelphia, PA

*Presentation Title: Narrative & Peer-to-Peer Approaches in Counseling Military & Veterans*

National Career Development Association (NCDA) National Conference

July 2015 – Denver, CO

*Presentation Title: Comparing Career Transitions of Midlife and College Student Veterans*

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2014 – Providence, RI

*Presentation Title: Counselor Educators’ Perception of Military as a Culture and Focus in Counselor Training Programs*

New York State Career Development Association (NYSCDA) Conference

May 2014 – Buffalo, NY

*Presentation Title: Comparing Career Transitions of Midlife and College Student Veterans*

New York Mental Health Counselors Association (NYMHCA) Conference

April 2014 – Albany, NY

*Presentation Title: Narrative Techniques in Counseling Military & Veterans*

*\*Lead presenter with graduate students from St. John’s University Clinical Mental Health Counseling Program as co-presenters*

American Counseling Association (ACA) Annual Conference

March 2014 – Honolulu, HI

*Presentation Title: Creating Supportive Communities as a Means of Treatment for Military Members and Veterans*

*\*Co-presenter with Seth C.W. Hayden, PhD, AssociateProfessor, Wake Forest University*

Association for Humanistic Counseling (AHC) Annual Conference

June 2013 – New York, NY

*Presentation Title: Narrative Techniques in Counseling Military & Veterans*

*Panelist: Specializing in Counseling: Navigating Career Opportunities (panelist)*

New Jersey Counseling Association (NJCA) Annual Conference

April 2013 – Middletown, NJ

*Presentation Title: Midlife Career Transition and Life Satisfaction for Military Veterans Transitioning to Civilian Employment*

*\*Lead presenter with graduate student from St. John’s University Clinical Mental Health Counseling Program as co-presenter*

American Counseling Association (ACA) Annual Conference

March 2013 – Cincinnati, OH

*Presentation Title: Midlife Career Transition and Life Satisfaction for Military Veterans Transitioning to Civilian Employment*

National Career Development Association (NCDA) National Conference

June 2012 – Atlanta, GA

*Presentation Title: Male Veterans' Perceptions of Career Transition and Life Satisfaction*

National Career Development Association (NCDA) National Conference

July 2011 – San Antonio, Texas

*Presentation Title: Career Transition, Life Satisfaction, and Military Members*

National Orientation Directors Association (NODA) Annual Conference

November 2009 - Anaheim, CA

*Presentation Title: Accountability & Innovation in State-Mandated Orientation Programs*

Region 9 National Orientation Directors Association (NODA) Annual Conference

March 2010 - Ithaca, NY

*Presentation Title: Accountability & Innovation in State-Mandated Orientation Programs*

National Orientation Directors Association (NODA) Annual Conference

November 2008 – Boston, MA

*Presentation Title: Issues Impacting Student Leader Termination*

Region 8/9 National Orientation Directors Association (NODA) Conference

March 2009 – Cherry Hill, NJ

*Presentation Title: Issues Impacting Student Leader Termination*

National Career Development Association (NCDA) Annual Conference

June 2005 – Orlando, FL

## Presentation Title: Midlife Career Transition: More than a Career Crisis

National Career Development Association (NCDA) Annual Conference

June 2005 – Orlando, FL

## Presentation Title: Military to Civilian Career Transition

Virginia Counselors Association (VCA) Annual Conference

November 2005 – Portsmouth, VA

## Presentation Title: Midlife Career Transition: More than a Career Crisis

Virginia Counselors Association (VCA) Annual Conference

November 2005 – Portsmouth, VA

## Presentation Title: Military to Civilian Career Transition

Virginia Counselors Association (VCA) Annual Conference

November 2003 – Williamsburg, VA

## Presentation Title: Counseling Military Populations

***Invited Presentations***

New York State Career Development Association (NYSCDA). (2021, May 4). Professional Development **Webinar:** *Delivering Distance Career Services*

Springer Publications (2021, January 14). **Webinar:** *Transitioning to Telemental Health Counseling During a Pandemic: 5 Things Every Counselor Needs to Know*

<https://youtu.be/6PGSlsGYnhM>

St. John's University, Jamaica, NY. (2020, October 27). School of Education. **Webinar:** *Reentering schools in the midst of trauma during a pandemic*. *\*Co-presenter with Dr. Gina Cicco; Associate Professor, St. John’s University*

## St. John’s University. (2019, November 2). School of Education Conference: Trauma-Informed Teaching: Critical Approaches to Working with Students in K-12 Classrooms. **Presentation:** Impact of Trauma on Child and Adolescent Development.

## St. John’s University. (2019, May 6). 10th Annual Center for Latin American and Caribbean Studies (CLAS) Interdisciplinary Symposium on Migration; Migration and the Politicization of Human Rights: The fate of the (un)wanted. **Panel Presentation,** Trauma Without Borders: Teacher preparation, classroom strategies, and Interventions. \*Panelist with Yvonne Pratt-Johnson, Ed.D, Interim Dean of the School of Education, and Seung Eun McDevitt, Ed.D. Assistant Professor, Department of Education Specialties.

New York State Career Development Association (NYSCDA). (2018, December 19). Professional Development **Webinar:** *Opioids in the Workplace*

CEU Onestop. (2018, December 5). **Webinar:** *Substance Use Disorder and Career Development: Exploring Career Concepts and Substance Misuse*

St. John's University, Jamaica, NY. (2018, June 28). Catholic School Principals Institute. **Presentation:** *The Social and Emotional Impact of Social Technology in Schools.*

*\*Co-presenter with Dr. Gina Cicco; Associate Professor, St. John’s University*

New York State Career Development Association (NYSCDA). (2018, March). Professional Development **Webinar:** *Post-High School Planning for Graduates that are Not College-Bound.*

University of Southern California, Los Angeles, CA. (2018, February 8 & 9). USC Center for Innovation and Research on Veterans & Military Families, 2018 Military Transition Research Summit**. Research Presentation and Panelist**: *Psychosocial and Environmental Factors Impacting Military Career Transition and Financial Stability*

St. John’s University, Jamaica, NY. (2017, October). **Center for Teaching and Learning Panelist**: *Lessons from Abroad: Integrating Global Themes into the Classroom as CIEE IFDS 2017 Alumni*

Molloy College, Rockville Center. (2017, July). **Guest Lecturer** in MHC 522 (Social and Cultural Aspects of Counseling): *Counseling Persons with disAbilities*

St. John's University, Jamaica, NY. (2017, May). School of Education Graduate Commencement, **Faculty Keynote Speaker**

St. John’s University, Jamaica, NY. (2017, March). Center for Teaching and Learning **Panelist:** *Faculty Growth Grants Recipients*

St. John’s University, Jamaica, NY. (2015, 2016, 2017, & 2018). Bi-annual **Guest Lecturer** in EDU 3011: *Critical incidents in the classroom: Writing, responding, and resources.*

St. John’s University, Jamaica, NY. (2015, October). **Workshop Facilitator**: *Suicide Prevention Workshop for Pre-service Teachers*

American Counseling Association of New York (ACA-NY) Grassroots Advocacy Workshop

June 2014 – Albany, NY

*Presentation Title: Best Practices for Working with Legislators and Representatives*

*\*Lead presenter with other members of ACA-NY Leadership Team as co-presenters*

CUNY Hunter College, New York, NY. (2014, May). Chi Sigma Iota Induction Ceremony, **Keynote Speaker**

1. University Teaching Experience

September 2011 to present

**Associate Professor, Counselor Education, tenured (2017 – Present)**

**Assistant Professor, Counselor Education, pre-tenure (2011-2017)**

*St. John’s University, Queens, NY*

Courses Taught via in-person, online synchronous, and online asynchronous formats:

EDU 6127 – Introduction to Counseling

EDU 6205 – Group Dynamics

EDU 6207 – Developmental Counseling

EDU 6264 – Counseling Skills & Techniques

EDU 6270 – Case Conceptualization, Treatment Planning, & Pharmacology

EDU 6301 – Career Development

EDU 6364 – Counseling for Substance Use Disorders

EDU 6651 – Foundations of Mental Health Counseling

EDU 6310 – Practicum in Clinical Mental Health Counseling

EDU 6311 – Internship I in Clinical Mental Health Counseling

EDU 6312 – Internship II in Clinical Mental Health Counseling

EDU 6305 – Practicum in School Counseling

EDU 6590 – Internship I in School Counseling

EDU 6591 – Internship II in School Counseling

Spring 2011, **Adjunct Faculty**

*St. John’s University, Queens, NY*

EDU 6591 – Internship II in School Counseling

Summer 2010 - Spring 2011, **Adjunct Faculty**

*University of Bridgeport, Bridgeport CT*

COUN 510 – Counselor as Professional (Summer 2010)

COUN 630 – Clinical Skills for Mental Health Counseling (Fall 2010)

COUN 560 – Human Growth & Development (distance learning format) (Spring 2011)

November 2010, **Guest Lecturer**

*Hofstra University, Hempstead, NY*

COUN 230, Advanced Counseling Strategies & Skills (Lecture: Counseling Military Populations)

Fall 2006 to Fall 2010, **Instructor**

*Stony Brook University, Stony Brook, NY*

LDS 101 – Leadership and Service First-Year Seminar

HDV 101 – Human Development First-Year Seminar

SBU 101/ADV 101 – Transfer Student Seminar

Summer 2004, **Adjunct Faculty**

# *Old Dominion University; Military Programs/Fort Belvoir Campus*

ESSE 513 – Human Growth & Development

Fall 2002 - Summer 2004

# *Virginia Tech (NoVA Campus), Falls Church, VA*

# Instructor (Doctoral Teaching Intern)

EDCO 6526 – Career Counseling and Information Systems (distance learning format)

### Guest Lecturer

EDCO 5224 – Multicultural Counseling (Lecture: Counseling Military Populations)

EDCO 6534 – DSM Applications in Counseling (Lecture: Somatoform & Factitious Disorders)

Spring 2000 - Fall 2001

*Trinity College, Washington DC*

# Instructor

INT 100, Academic Success Seminar

# Guest Lecturer

COUN 538: Career and Lifestyle Development (Lecture: Introduction to the MBTI)

EDUC 588: Teaching Practicum and Seminar (Lecture: Introduction to the MBTI)

EDUC 520: Foundations of Education (Lecture: Professional Portfolios)

SOC 460: Senior Seminar in Sociology (Lecture: Applying to and Deciding on Graduate Schools)

1. Awards/Honors/Scholarships
2. 2020. St. John’s University; School of Education; Faculty Recognition **Award**
3. 2019. St. John’s University; School of Education; Faculty Recognition **Award**
4. 2018. National Board of Certified Counselors (NBCC); NBCC Foundation Global Career Development Facilitator (GCDF) **Scholarship**
5. 2018. St. John’s University; School of Education; Faculty Recognition **Award**
6. 2018. St. John’s University; Sigma Tau Upsilon Chapter of Chi Sigma Iota; Program Dedication and Student Inspiration **Award**
7. 2017. St. John’s University, Vincentian Research **Fellow**
8. 2017. St. John’s University; School of Education; Dr. John W. Dobbins Professor of the Year **Award**
9. 2016. St. John’s University; School of Education; Faculty Recognition **Award**
10. 2014. New York State Career Development Association (NYSCDA), Early Career Professional **Award**
11. 2013. St. John’s University; School of Education; Faculty Recognition **Award**
12. 2011. University Scholars **Honorary Inductee**; Stony Brook University
13. 2005. Hoppock **Scholarship** recipient, Virginia Tech
14. 2002-2006. Graduate **Assistantship**, Virginia Tech; Counselor Education Department
15. Professional Association Memberships

 **Current Memberships**

* American Counseling Association (ACA)
	+ American Counseling Association of New York (ACA-NY)
* National Career Development Association (NCDA)
	+ New York State Career Development Association (NYSDCA)
* Association for Counselor Education and Supervision (ACES)
	+ North Atlantic Region of the Association for Counselor Education and Supervision (NARACES)

 **Former Memberships**

* American Mental Health Counselors Association (AMHCA)
	+ New York Mental Health Counselors Association (NYMHCA)
* American Rehabilitation Counselors Association (ARCA)
* Military and Government Counselors Association (MGCA) [formerly Association for Counselors and Educators in Government (ACEG)]
* NAADAC, The Association for Addiction Professionals
1. Service to the Profession

**Leadership/Committee Member**

American Counseling Association of New York (ACA-NY)

* Website Editor, 2015 - 2016
* Past–President, 2014-2015
* President, 2013-2014
* President-Elect, 2012-2013
* Downstate New York Regional Representative, 2011-2012

National Career Development Association (NCDA)

* Leadership Academy, Member, 2018-2019
* Veterans Committee and Veterans Research Subcommittee, 2011 to present

New York State Career Development Association (NYSCDA)

* Marketing & Social Media Chair, 2020-2021
* Past-President, 2018-2020
* President, 2016-2018
* Recording and Records Management Officer, 2014-2016
* Support Team: Newsletter Editor, 2013 to 2014

Association of Counselor Education and Supervision (ACES)

* North Atlantic Region (NAR) Conference Planning Committee, CSI Program Co-Chair, 2019-2020 (conference cancelled due to COVID-19)
* National Conference Planning Committee, Conference Evaluation and Continuing Education Chair, 2014 – 2015
* NARACES Emerging Leaders Program, 2013

National Orientation Directors Association (NODA)

* Downstate New York Regional Representative (appointed position), 2008 to 2011
* Region 8 and Region 9 Conference Host, 2009

Virginia Career Development Association (VCDA)

* Communications Chair & Newsletter Editor, 2002 – 2004

**Journal Editor**

*Career Development Network Journal,* Special Edition: Career Development with Marginalized and At-Risk Populations, Part I: Winter 2018/2019

Guest Editors Heather Robertson and Sharon Givens

Vol 34, No 4

*Career Development Network Journal,* Special Edition Career Development with Marginalized and At-Risk Populations, Part II: Spring 2019

Guest Editors Heather Robertson and Sharon Givens

Vol 35, No 1

**Manuscript Reviewer**

April 2021. Reviewer for the *Journal of Counselor Preparation and Supervision.* Reviewed manuscript #MS1528

April 2018. Reviewer for the *Cultural Diversity and Ethnic Minority Psychology*. Reviewed manuscript #CDP-2018-1440.

December 2017. Reviewer for the *Journal of Counselor Preparation and Supervision.* Reviewed manuscript #MS1296.

October 2015. Reviewer for the *Journal of Career Development*. Reviewed manuscript #JCD-2015-0138.

October 2014, Reviewer for the *Journal of Career Development*. Reviewed manuscript #JCD-2014-0159.

May 2014. Reviewer for *Aging and Mental Health*. Reviewed manuscript # CAMH-2014-0217.

November 2013 & April 2014. Reviewer for the *Journal of Career Development*. Reviewed manuscript #JCD-2013-0142

June 2013. Reviewer for the *Journal of Career Development*. Reviewed manuscript #JCD-2013-0058.

**Book/Book Proposal Reviewer**

November 2020. Reviewer for book proposal for A. Smith and K. Peterson’s *Innovation in Career Counseling: Theory, Practical Application, and Resources.* Springer Publications.

April 2020. Reviewer for book proposal for A. Puig’s *Introduction to counseling: An emancipatory, integrative and practical approach.* Springer Publications.

April 2017. Book reviewer for J. Watson’s *Introduction to clinical mental health counseling.* Sage Publications.

February 2016. Book reviewer for P. Manzi’s *From the needle to the grave.*

**Program Reviewer**

American Educational Research Association (AERA)

* Peer Reviewer for 2018 Annual Meeting Submissions (2017), Division E – Counseling and Human Development

American Counseling Association (ACA)

* Peer Reviewer for 2018 Annual Conference Submissions (2017)

**Doctoral Committee Member**

* 2020-2021, Ama Darkeh; St. John’s University, Dissertation Title: School Counselor’s Perceived Self Efficacy for Providing Bullying Intervention and Prevention Services
* 2018-2019, Jean Peden Christodoulou; Hofstra University, Dissertation Title: Collaborative Tensions in Academic and Student Affairs Partnerships (external reviewer)
1. University Service

**Service to the University**

* Committee Member, Equity and Inclusion Council, (2018 – present)
* Chair, Inclusive Teaching and Learning Subcommittee, Academic Center for Equity and Inclusivity, (ACEI) (2018 – present)
* Committee Member, Academic Center for Equity and Inclusivity (ACEI), (2017 – present)
* Committee Member, Founders Day Committee, (2017 – 2019)
* Committee Member, University Personnel Committee (UPC; Promotion & Tenure Board), (2017 - 2019)
* Committee Member, Public Safety Advisory Committee, (2017 – 2018, 2019-2020)
* Committee Member, SJUOK? Suicide Prevention Walk Planning Committee, (2016 – 2019)
* Attendee, Graduation. (2012 - Present)
* Attendee, Convocation. (2011 - Present)

**Service to the College**

* Committee Member, SOE Antiracism Committee (2020 – present)
* Committee Member, Budget Committee. (2015 - Present)
* Committee Member, School Policy. (2015 – Present)
* Committee Chair, School Policy. (2020 – Present)
* Committee Member, Curriculum. (2017 – Present)
* Committee Member, Assessment (2020 – Present)

**Service to the Department (also see Higher Ed Administration Experience)**

* Coordinator, Counselor Education New Student Orientation. (2013 - Present)
* Committee Member, Admissions and Academic Standing Committee. (2015 - 2017).
* Committee Member, Graduate Education Policy Committee. (2015 - 2017)
* Committee Member, Personnel and Budget. (2015 - 2017)
1. Consultant Projects
* 2021, CUNY Lehman College; Clinical Mental Health Counseling Program, External Reviewer
* 2018 - 2019. Yellow Ribbon Reintegration Project (YRRP), Penn State University; Contracted to evaluate Vocational/Employment Curriculum
* 2013. St. Mary Gate of Heaven School, Ozone Park, Queens, NY; Staff Development Survey and Teambuilding Consultation
1. Pro Bono Practice

**Pro Bono Supervision**

* 2020, April – August. Distance Supervision, New York State Office of Mental Health (OMH) Pandemic Response Team, Emotional Support Hotline Practicum, Albany, NY
* 2018 – 2020. Distance Supervision, National Certified Counselor credential, Career Counselor employed at U.S. Military Academy, West Point, NY

**Pro Bob Counseling**

* 2013 – 2014, Volunteer Career Counselor, Suffolk County United Veterans, Vets Place Emergency Shelter; Yaphank, NY
* 2000-2001, Volunteer Career Counselor, College Information Center, Washington D.C
1. Professional Development Training
* NARCAN Administration Training (2019, 2016)
* Global Career Development Facilitator (GCDF) Training, (2019, online training course)
* Becoming a Successful Leader (Inclusive Leadership Training), CatlystX/edX (2019, online training course)
* Leading with Effective Communication, (Inclusive Leadership Training), CatlystX/edX (2019, online training course)
* Screening Brief Intervention and Referral to Treatment (SBIRT) Certificate of Completion (2018), Center for Practice Innovations at Columbia Psychiatry, New York State Psychiatric Institute
* Psychological First Aid (PFA) Certificate of Completion (2018), University of Minnesota, School of Public Health, Center for Public Health, Education, & Outreach
* Distance Certified Counselor (DCC) Training (2016, online training course)
* Myers Briggs Type Indicator (MBTI) qualified administrator and interpreter. (2000) Type-Resources, Washington, DC
1. Research

St. John’s University

*Current Ongoing Research:*

* *Telemental Health and Distance Counseling*
* *Teaching distance counseling in Counselor Education programs*
* *Training supervisors via distance modalities*
* *Military to Civilian Career Transition for Student Veterans*
* *Substance abuse, spirituality, and military veterans*

*Research Agenda*

* *Unemployment and individual wellness*
* *Career planning for non-college-bound high school graduates*
* *Help-seeking behavior*
* *Case study approach to gate-keeping*
* *Expanding supervision training for professional counselors*

Virginia Tech – completed 2010

## Dissertation: Life satisfaction among midlife career changers: A study of military members transitioning to teaching

Texas A & M University at Corpus Christi - Spring 1996

*Portfolio Project: Counseling Topics & Techniques in Adolescent Addiction and Rehabilitation*

Syracuse University - Spring 1993

*Senior Seminar Topic: Recidivism Rates among Adolescent Offenders*

1. Student Advisor Positions

2011 to present

Clinical Mental Health Counseling Program Advisor

*St. John’s University, Queens, NY*

2012 to present

Chapter Advisor, Sigma Tau Upsilon Chapter of Chi Sigma Iota (counseling honor society)

*St. John’s University, Queens, NY*

2012 - Present

Faculty Advisor/Liaison, National Board of Certified Counselors (NBCC)/National Counselor Exam (NCE) Graduate Student Option.

2010 – 2011

Chapter Advisor, National Society of Collegiate Scholars

*Stony Brook University, Stony Brook, NY*

1. Higher Education Administration Experience

11/2013 to present

**Program Coordinator, Clinical Mental Health Counseling program**

*St. John’s University, Queens, NY*

04/2018 – 08/2018 and 12/2016 – 01/2017

**Acting Chair, Counselor Education Department**

*St. John’s University, Queens, NY*

Assumed all duties of the chair during two separate periods due to medical absence of chair, in addition to traditional roles as faculty member and program coordinator

03/2006 – 7/2011

**Director of Student Orientation & Family Programs**

*Stony Brook University; Stony Brook, NY*

03/2004-6/2005

# Director of Graduate Career Services, Kogod School of Business

*American University, Washington D.C.*

10/2001-08/2003

**Regional Director of Military Career Transition Programs**, Northern VA, and

**Program Advisor**, Fort Myer/Pentagon, Military Career Transition Program

*Old Dominion University, Norfolk VA*

12/1999-10/2001

# Director of Career Services

*Trinity College, Washington D.C.*

1. Other Counseling/Employment Experience
* 2021 – Present. National EAP; Hauppauge, NY; Telemental Health Clinician (per diem)
* 2018 – Present. Career and Employment Options Inc. (CEO); Hauppauge, NY; Career Consultant/Leadership & Training Coordinator (part time/hourly)
* 2017 – 2018. Outreach Recovery Center (formerly Phoenix House), Women’s Caseload Counselor, Brentwood, NY; Substance Abuse Counselor (part time/hourly)
* 2014 – 2017. Phoenix House; Military Services Program, Brentwood, NY; Substance Use Counselor/Military caseload (part time/hourly)
* 2013. Clubhouse of Suffolk, Inc., Ronkonkoma, NY; Mental Health/Rehabilitation Counselor Intern
* 2012. Suffolk County Probation; Hauppauge, NY; Mental Health Counselor Intern
* 2003. Bull Run Middle School, Manassas, VA; School Counselor Intern
* 2003. Woodson High School, Fairfax, VA; School Counselor Intern

# 1996 – 1999. Fleet Bank, Kingston NY; Trainer II/Trainer III

* 1996. Coastal Carolina Community College, Jacksonville, NC. Trainer (contract).
* 1996. Nueces County MHMR, Corpus Christi, TX; Practicum Counselor Intern
* 1995 – 1996. Careers Incorporated, Corpus Christi, TX; Employment Supervisor
* 1994 – 1995. United Cerebral Palsy, Pensacola, FL; Employment Training Specialist
* 1993. Crowley High School, Crowley, LA; Special Education Teacher