Supervisors must provide a narrative for any objective or competency rating other than a **PW** rating. Supervisors must justify a rating of EP, PW+, NI, DNM.

 In the Supervisor's Summary section, supervisors are required to provide a narrative for any rating other than PW. It is recommended that supervisors address each objective and each competency.

Supervisor's Summary

```
Objective #1 - XXXXXX did an outstanding job in objective 1. She excelled at . . . .

Objective #2 - XXXXX performed well during the past fiscal year in completing . . .

Competencies
```

Timely and Excellent Service – xxx completes their assigned tasks on time and with few errors. I have received compliments from clients on how well and timely xxx responds to their inquiries and the professional and collegial way they interact with those they serve.

Note: Click on the <u>Rating Descriptions</u> while in the RED Form to access the definitions of the ratings and behavioral descriptors associated with each rating.



Rating Scale and Definitions

Exceptional Performance (requires written supporting rationale) – Performance consistently and significantly exceeds departmental and position expectations

PW+ Performing Well Plus (requires written supporting rationale) – Performs well in all aspects of the job, exceeds expectations in a few areas

PW Performing Well – no written rationale required – Performance consistently meets expectations and job requirements

NI Needs Improvement (requires written supporting rationale) – Performance consistently does not meet expectations and improvement is required

DNM Does Not Meet Expectations (requires written supporting rationale) – Performance does not meet expectations

N/A Not Applicable - no written rationale required

Rating Scale with sample behavioral descriptions:

- EP Exceptional Performance (requires written supporting rationale)
 - · Exceeded requirements even on the most difficult and complex aspects of the job
 - · Accomplished far more than expected
 - Initiated new projects and solutions. Was able to take on additional assignments without affecting other work
 - · Put students' needs first and worked to overcome obstacles to serve students' needs
 - · Completed projects thoroughly, completely and ahead of schedule
 - Required little or no supervision and follow-up
 - Did advance planning, anticipated problems and took appropriate action
 - · Exhibited exceptional leadership ability and was a role model for others
 - Demonstrated an exemplary commitment towards the team, department, institutional goals and SJU Mission and Values at Work
 - "XXX has not only performed all of her responsibilities, but has also incorporated her talents and experience to the enhancement of the department as a whole. She has gone above and beyond meeting her job expectations, and has taken on additional responsibilities throughout the year. She is a quick and enthusiastic learner who works positively and productively with her colleagues and supervisor. She strives to deliver accurate and prompt service to our students, and is helpful and knowledgeable when interacting with family and staff. She has been an asset to the department."

Note: Click on <u>sample rating descriptions</u> for additional narratives in support of the rating descriptions. These sample descriptions can be found on the Human Resources webpage.

2. Upon completion of the Supervisor's Summary, click **Submit Form**.

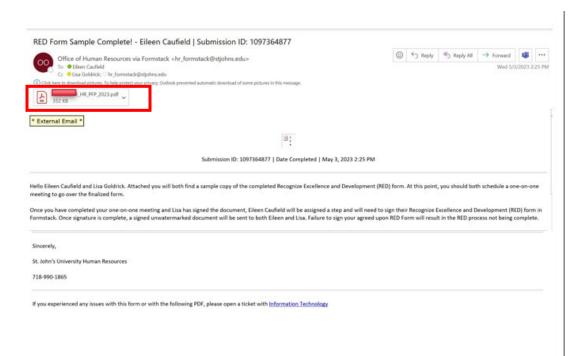


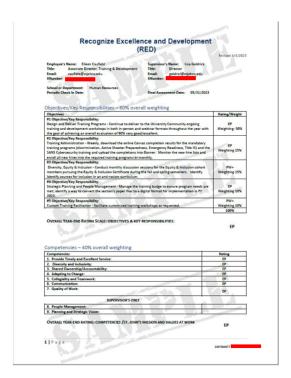




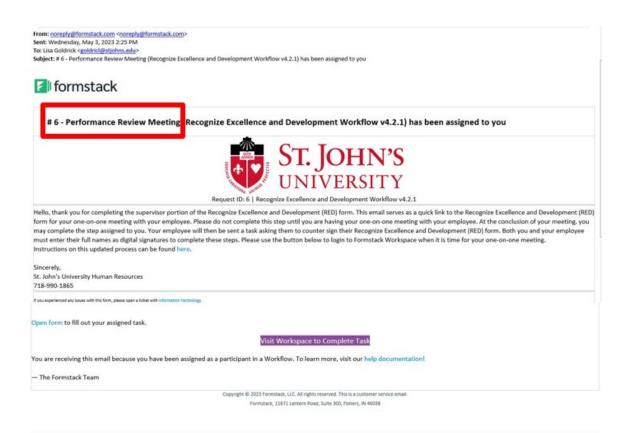
Result: You will receive confirmation the form was submitted.

Result: Formstack sends you and your direct report an email that the RED form was completed by you, the supervisor, and transmits a **sample** copy of the RED Form. The form will have the **SAMPLE** watermark on it. You are required to schedule a meeting with your direct report to discuss the RED Form.





3. Formstack sends the supervisor an email notifying them that they have an additional workflow to complete, i.e., the one-on-one meeting with the employees. **The workflow will remain open until the meeting is conducted, and both the supervisor and employee sign the RED Form.**



4. The supervisor can access the employee's RED Form to sign it by clicking on Visit Workspace to Complete Task or by clicking on the Formstack tile from the dashboard. Note: See RED Formstack #8 Instructions for Signing the Direct Reports' RED Form in Formstack.