# UG Distance Learning (37%)

No. of responses = 1036



#### Overall indicators

Α.	Course	Organization	and Planning

B. Communication

C. Faculty-Student Interaction

D. Assignments, Exams, and Grading

E. Instructional Methods

F. Course Outcomes

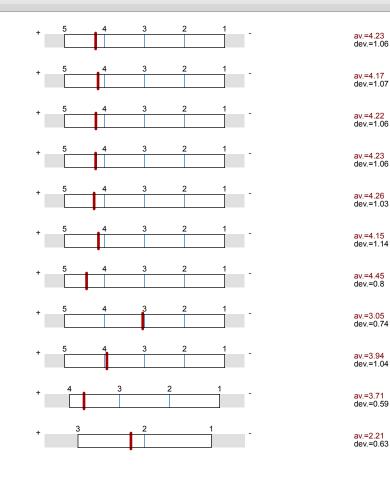
G. Student Effort and Involvement

H. Course Difficulty, Work Load, and Pace

I. Overall Evaluation

M. How frequently did you experience the following difficulties or problems in your course(s)?

N. Expectations and Distance Learning Difficulties



## Survey Results

### A. Course Organization and Planning

1. The course goals, objectives, and grading procedures were clearly explained.

Strongly Agree 50 Strongly Disagree 54% 5 4 3 2 1

n=1024 av.=4.26 dev.=1.01 ab.=4

2. Online discussions and other activities were well organized.

Strongly Agree 50 27% 10% 4% 4% 5 4 3 2 1

n=1009 av.=4.24 dev.=1.04 ab.=15

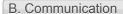
Strongly Disagree

Strongly Disagree

3. The instructor consistently provided clear and timely guidance to the course.

Strongly Agree 50 26% 11% 5% 5%

n=1019 av.=4.17 dev.=1.13 ab.=5





14. Tests, papers, and other assignments were graded fairly.



Strongly Disagree

n=1005 av.=4.23 dev.=1.05 ab.=13

#### E. Instructional Methods

15. The instructor made appropriate use of technology in teaching.



n=999 av.=4.39 dev.=0.94 ab.=20

16. Students were actively involved in discussions, group work, and other activities.



n=954 av.=4.2 dev.=1.05 ab.=64

17. The Distance Learning format is effective in achieving the stated learning objectives of this course.



n=1004 av.=4.2 dev.=1.1 ab.=12

### F. Course Outcomes

18. This course has increased my understanding of the subject matter.



n=1014 av.=4.21 dev.=1.08 ab.=3

19. This course increased my ability to think independently and critically.



n=1011 av.=4.17 dev.=1.09 ab.=8

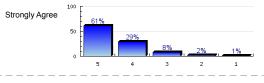
20. I would recommend this instructor to other students.



n=1006 av.=4.09 dev.=1.25 ab.=5

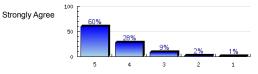
#### G. Student Effort and Involvement

21. I participated in class regularly.



n=968 av.=4.46 dev.=0.79 ab.=52

22. Consistently, I completed assignments and postings thoroughly and on time.



n=1015 av.=4.44 dev.=0.81 ab.=5

23. I spent a sufficient amount of time on assignments.



Strongly Disagree

Strongly Disagree

Strongly Disagree

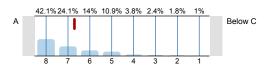
n=1016 av.=4.52 dev.=0.74 ab.=4

32.4%

24. I contributed to group discussions regularly. n=921 av.=4.38 dev.=0.86 ab.=87 Strongly Agree Strongly Disagree H. Course Difficulty, Work Load, and Pace 25. For my preparation and ability, the work in this n=1018 Very Difficult Very Easy av.=3.15 dev.=0.71 course was: n=1017 av.=3.22 dev.=0.58 26. The pace at which the course materials were Very Fast Very Slow covered was: 27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic activities)? n=1021 av.=2.77 dev.=0.93 8 or more hours Under 1 hour I. Overall Evaluation n=1015 av.=3.94 dev.=1.04 28. Rate the quality of this course as it contributed to Excellent Very Poor your learning: K. Student Information 32. For you, this course is n=1012 A core course 47.6% A major/minor requirement 36% 14.9% An elective Other [ 1.5% 33. Your class level: n=1008 Freshmen/1st year 1.2% Sophomore/2nd year 23.4% Junior/3rd year 25.8% Senior/4th year 46.4% Graduate 0.7% Other 2.5% 34. Your sex: n=970 Female 67.6%

Male

35. What grade do you expect for this course?



n=1002 av.=6.7 dev.=1.56

### L. Distance Learning Specific Questions 36. Please tell us how you learned about St. John's University's online courses? Check all that apply. n=1036 St. John's website 29.9% St. John's Central 37.3% Academic Advisor 30.8% Friend/classmate 28.8% Professor 8.3% Study Abroad Office 1.7% Heard about it on campus 14.4% I don't remember 10.4% 37. Please tell us all the reasons why you enrolled in an online course this semester? Check all that apply. n=1036 The course I wanted was not available on campus. 17.1% I needed the convenience of an online course due to work, internship, personal 69.7% circumstances, and/or family. I was curious about online courses. 15.3% I thought it might be easier because I didn't need to come to campus. 21.5% I thought an online course would be less structured and the workload would be less. 7.4% A friend recommended online courses. 12% A professor recommended it. 3.1% M. How frequently did you experience the following difficulties or problems in your course(s)? 38a. Logging on: □ Occasionally n=1001 av.=3.74 dev.=0.58 ■ Weekly ■ Daily n=998 av.=3.87 dev.=0.48 38b. Password: Neve Daily 38c. Problems with my computer: n=999 Never Daily av.=3.61 dev.=0.64 38d. Problems contacting instructor: n=999 Never Daily av.=3.74 dev.=0.59

38e. Problems navigating in Blackboard:	Never	100 50 0	68% 27% 3% 2% 4 3 2 1	Daily	n=997 av.=3.6 dev.=0.66
38f. E-Mail problems:	Never	100 50 0	77% 19% 4 3 2 1	Daily	n=996 av.=3.7 dev.=0.63
38g. Difficulties accessing online course materials/ links:	Never	100 50 0	69% 26% 2 2% 2 2% 2 1	Daily	n=997 av.=3.62 dev.=0.64
38h. Unable/ difficult to buy textbook online:	Never	100 50 0	9% 1% 2% 4 3 2 1	Daily	n=987 av.=3.82 dev.=0.54
N. Expectations and Distance Learning Difficulties	3				
39. Would it be valuable to have 24/7 telephone technical support?	Yes	100 50 0	3 2 1	No	n=991 av.=2.23 dev.=0.73
40. How academically challenging is the online course work compared to on-campus courses at St. John's?	Much more	100 50 0	63% 56% 3 2 1	Much less	n=988 av.=2.25 dev.=0.55
41. How did St. John's online courses meet your expectations?	Better than I expected	100 50 0	3 2 1	Worse than I expected	n=995 av.=2.14 dev.=0.63
O. Study Abroad and Work Load					
42. Are you taking this course during a study abroad ser	nester?				
	Yes	0		3.3%	n=1003
	No			96.7%	
43. Are you employed:					
	Full-time			21.1%	n=1006
	Part-time			49.1%	
	Unemployed			29.8%	

# **Profile**

Compilation: UG Distance Learning (37%)

Values used in the profile line: Mean

### A. Course Organization and Planning

- 1. The course goals, objectives, and grading procedures were clearly explained.
- 2. Online discussions and other activities were well organized.
- 3. The instructor consistently provided clear and timely guidance to the course.



n=1024 av.=4.26 md=5.00 dev.=1.01

n=1009 av.=4.24 md=5.00 dev.=1.04

n=1019 av.=4.17 md=5.00 dev.=1.13

### B. Communication

- 4. The learning activities were clear and understandable.
- 5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I
- 6. The instructor conveyed interest and enthusiasm in the subject matter.



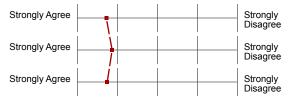
n=1016 av.=4.17 md=4.00 dev.=1.05

n=1010 av.=4.12 md=4.00 dev.=1.08

n=975 av.=4.20 md=5.00 dev.=1.07

### C. Faculty-Student Interaction

- 7. The instructor encouraged student discussion and participation.
- 8. The instructor satisfactorily answered students' questions.
- 9. The instructor was accessible to students during office hours and by email.



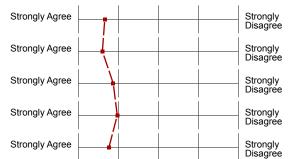
n=981 av.=4.28 md=5.00 dev.=1.00

n=995 av.=4.13 md=5.00 dev.=1.15

n=983 av.=4.25 md=5.00 dev.=1.04

### D. Assignments, Exams, and Grading

- 10. The instructor asked questions on the course material.
- 11. Assessments were based on material covered in the course.
- 12. The instructor provided timely feedback about students' work.
- 13. The instructor provided sufficient feedback on assignments and tests.
- 14. Tests, papers, and other assignments were graded fairly.



n=1000 av.=4.34 md=5.00 dev.=0.95

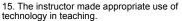
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n=1012 av.=4.13 md=5.00 dev.=1.18

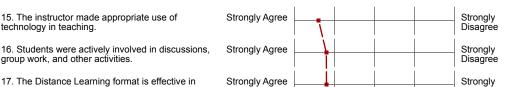
n=1009 av.=4.03 md=4.00 dev.=1.24

n=1005 av.=4.23 md=5.00 dev.=1.05

#### E. Instructional Methods



- 17. The Distance Learning format is effective in achieving the stated learning objectives of this course.



Disagree

#### av.=4.39 md=5.00 dev.=0.94 n=999

av.=4.20 md=5.00 dev.=1.05 n=954

n=1004 av.=4.20 md=5.00 dev.=1.10

#### F. Course Outcomes

group work, and other activities.

- 18. This course has increased my understanding of the subject matter.
- 19. This course increased my ability to think independently and critically.
- 20. I would recommend this instructor to other students.



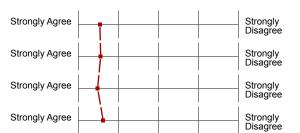
n=1014 av.=4.21 md=5.00 dev.=1.08

n=1011 av.=4.17 md=5.00 dev.=1.09

n=1006 av.=4.09 md=5.00 dev.=1.25

#### G. Student Effort and Involvement

- 21. I participated in class regularly.
- 22. Consistently, I completed assignments and postings thoroughly and on time.
- 23. I spent a sufficient amount of time on assignments.
- 24. I contributed to group discussions regularly.



n=968 av.=4.46 md=5.00 dev.=0.79

n=1015 av.=4.44 md=5.00 dev.=0.81

n=1016 av.=4.52 md=5.00 dev.=0.74

n=921 av.=4.38 md=5.00 dev.=0.86

### H. Course Difficulty, Work Load, and Pace

- 25. For my preparation and ability, the work in this course was:
- 26. The pace at which the course materials were covered was:
- 27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic



n=1018 av.=3.15 md=3.00 dev.=0.71

n=1017 av.=3.22 md=3.00 dev.=0.58

n=1021 av.=2.77 md=3.00 dev.=0.93

#### I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:



n=1015 av.=3.94 md=4.00 dev.=1.04

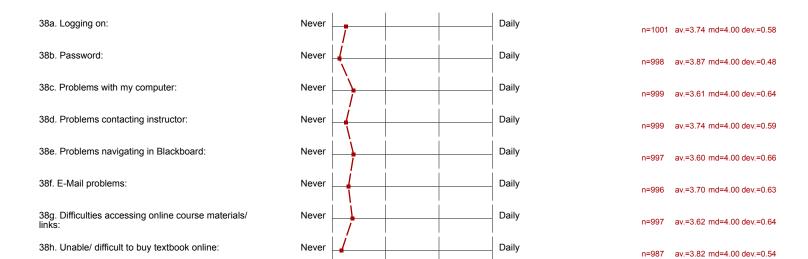
### K. Student Information

35. What grade do you expect for this course?



n=1002 av.=6.70 md=7.00 dev.=1.56

### M. How frequently did you experience the following difficulties or problems in your course(s)?



### N. Expectations and Distance Learning Difficulties

- 39. Would it be valuable to have 24/7 telephone technical support?
- 40. How academically challenging is the online course work compared to on-campus courses at St. John's?
- 41. How did St. John's online courses meet your expectations?



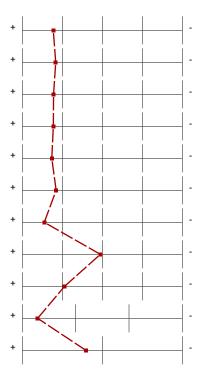
# Profile

Compilation:

UG Distance Learning (37%)



- B. Communication
- C. Faculty-Student Interaction
- D. Assignments, Exams, and Grading
- E. Instructional Methods
- F. Course Outcomes
- G. Student Effort and Involvement
- H. Course Difficulty, Work Load, and Pace
- I. Overall Evaluation
- M. How frequently did you experience the following difficulties or problems in your course(s)?
- N. Expectations and Distance Learning Difficulties



av.=4.23	dev.=1.06
av.=4.17	dev.=1.07
av.=4.22	dev.=1.06
av.=4.23	dev.=1.06
av.=4.26	dev.=1.03
av.=4.15	dev.=1.14
av.=4.45	dev.=0.80
av.=3.05	dev.=0.74
av.=3.94	dev.=1.04
av.=3.71	dev.=0.59
av.=2.21	dev.=0.63

# **Profile**

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Compilation: UG Distance Learning (37%)

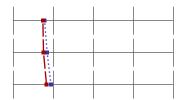
Comparative line:

Compilation: GR Distance Learning (49%)

Values used in the profile line: Mean

### A. Course Organization and Planning

- 1. The course goals, objectives, and grading procedures were clearly explained.
- $\ensuremath{\mathsf{2}}.$  Online discussions and other activities were well organized.
- 3. The instructor consistently provided clear and timely guidance to the course.



n=1024 av.=4.26 md=5.00 dev.=1.01 n=470 av.=4.22 md=5.00 dev.=1.10

n=1009 av.=4.24 md=5.00 dev.=1.04 n=462 av.=4.15 md=5.00 dev.=1.14

n=1019 av.=4.17 md=5.00 dev.=1.13 n=466 av.=4.06 md=5.00 dev.=1.23

#### B. Communication

- 4. The learning activities were clear and understandable.
- 5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I
- $\ensuremath{\text{6}}.$  The instructor conveyed interest and enthusiasm in the subject matter.



n=1016 av.=4.17 md=4.00 dev.=1.05 n=467 av.=4.19 md=5.00 dev.=1.09

n=1010 av.=4.12 md=4.00 dev.=1.08 n=464 av.=4.12 md=5.00 dev.=1.14

n=975 av.=4.20 md=5.00 dev.=1.07 n=460 av.=4.27 md=5.00 dev.=1.08

### C. Faculty-Student Interaction

- 7. The instructor encouraged student discussion and participation.
- 8. The instructor satisfactorily answered students' questions.
- 9. The instructor was accessible to students during office hours and by email.



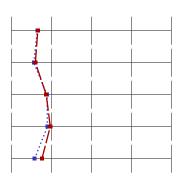
n=981 av.=4.28 md=5.00 dev.=1.00 n=460 av.=4.30 md=5.00 dev.=1.00

n=995 av.=4.13 md=5.00 dev.=1.15 n=463 av.=4.14 md=5.00 dev.=1.16

n=983 av.=4.25 md=5.00 dev.=1.04 n=459 av.=4.30 md=5.00 dev.=1.02

### D. Assignments, Exams, and Grading

- 10. The instructor asked questions on the course material.
- 11. Assessments were based on material covered in the course.
- 12. The instructor provided timely feedback about students' work.
- 13. The instructor provided sufficient feedback on assignments and tests.
- 14. Tests, papers, and other assignments were graded fairly.



n=1000 av.=4.34 md=5.00 dev.=0.95 n=456 av.=4.35 md=5.00 dev.=0.91

n=1013 av.=4.40 md=5.00 dev.=0.91 n=458 av.=4.44 md=5.00 dev.=0.87

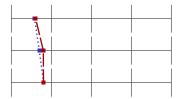
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n=1009 av.=4.03 md=4.00 dev.=1.24 n=462 av.=4.10 md=5.00 dev.=1.21

n=1005 av.=4.23 md=5.00 dev.=1.05 n=440 av.=4.42 md=5.00 dev.=0.88

#### E. Instructional Methods

- 15. The instructor made appropriate use of technology in teaching.
- 16. Students were actively involved in discussions, group work, and other activities.
- 17. The Distance Learning format is effective in achieving the stated learning objectives of this course.



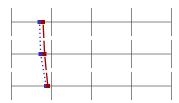
n=999 av.=4.39 md=5.00 dev.=0.94 n=463 av.=4.42 md=5.00 dev.=0.90

n=954 av.=4.20 md=5.00 dev.=1.05 n=462 av.=4.30 md=5.00 dev.=0.98

n=1004 av.=4.20 md=5.00 dev.=1.10 n=461 av.=4.20 md=5.00 dev.=1.09

### F. Course Outcomes

- 18. This course has increased my understanding of the subject matter.
- 19. This course increased my ability to think independently and critically.
- 20. I would recommend this instructor to other students.



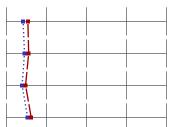
n=1014 av.=4.21 md=5.00 dev.=1.08 n=469 av.=4.29 md=5.00 dev.=1.04

n=1011 av.=4.17 md=5.00 dev.=1.09 n=468 av.=4.27 md=5.00 dev.=1.04

n=1006 av.=4.09 md=5.00 dev.=1.25 n=466 av.=4.13 md=5.00 dev.=1.23

### G. Student Effort and Involvement

- 21. I participated in class regularly.
- 22. Consistently, I completed assignments and postings thoroughly and on time.
- 23. I spent a sufficient amount of time on assignments.
- 24. I contributed to group discussions regularly.



n=968 av.=4.46 md=5.00 dev.=0.79 n=460 av.=4.58 md=5.00 dev.=0.69

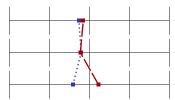
n=1015 av.=4.44 md=5.00 dev.=0.81 n=465 av.=4.55 md=5.00 dev.=0.73

n=1016 av.=4.52 md=5.00 dev.=0.74 n=466 av.=4.61 md=5.00 dev.=0.62

n=921 av.=4.38 md=5.00 dev.=0.86 n=450 av.=4.47 md=5.00 dev.=0.74

### H. Course Difficulty, Work Load, and Pace

- 25. For my preparation and ability, the work in this course was:
- 26. The pace at which the course materials were covered was:
- 27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic



n=1018 av.=3.15 md=3.00 dev.=0.71 n=467 av.=3.26 md=3.00 dev.=0.67

n=1017 av.=3.22 md=3.00 dev.=0.58 n=468 av.=3.20 md=3.00 dev.=0.58

n=1021 av.=2.77 md=3.00 dev.=0.93 n=470 av.=3.41 md=3.00 dev.=1.10

#### I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:



n=1015 av.=3.94 md=4.00 dev.=1.04 n=467 av.=4.10 md=4.00 dev.=1.07

### K. Student Information

35. What grade do you expect for this course?



n=1002 av.=6.70 md=7.00 dev.=1.56 n=453 av.=7.24 md=8.00 dev.=1.06

### M. How frequently did you experience the following difficulties or problems in your course(s)?

38a. Logging on:

38b. Password:

38c. Problems with my computer:

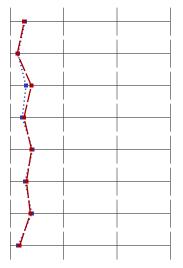
38d. Problems contacting instructor:

38e. Problems navigating in Blackboard:

38f. E-Mail problems:

38g. Difficulties accessing online course materials/links:

38h. Unable/ difficult to buy textbook online:



n=1001	av.=3.74 md=4.00 dev.=0.58
n=464	av.=3.73 md=4.00 dev.=0.60
n=998	av.=3.87 md=4.00 dev.=0.48
n=464	av.=3.86 md=4.00 dev.=0.52
n=999	av.=3.61 md=4.00 dev.=0.64
n=459	av.=3.71 md=4.00 dev.=0.54
n=999	av.=3.74 md=4.00 dev.=0.59
n=461	av.=3.78 md=4.00 dev.=0.54
n=997	av.=3.60 md=4.00 dev.=0.66
n=462	av.=3.58 md=4.00 dev.=0.63
n=996	av.=3.70 md=4.00 dev.=0.63
n=462	av.=3.72 md=4.00 dev.=0.55
n=997	av.=3.62 md=4.00 dev.=0.64
n=463	av.=3.60 md=4.00 dev.=0.63
n=987	av.=3.82 md=4.00 dev.=0.54
n=458	av.=3.85 md=4.00 dev.=0.45

### N. Expectations and Distance Learning Difficulties

39. Would it be valuable to have 24/7 telephone technical support?

40. How academically challenging is the online course work compared to on-campus courses at St. John's?

41. How did St. John's online courses meet your expectations?



n=991 av.=2.23 md=2.00 dev.=0.73 av.=2.19 md=2.00 dev.=0.75 av.=2.25 md=2.00 dev.=0.55 av.=2.32 md=2.00 dev.=0.56

n=995 n=459 av.=2.14 md=2.00 dev.=0.63 av.=2.18 md=2.00 dev.=0.63