Overall indicators

A. Course Organization and Planning

B. Communication

C. Faculty-Student Interaction

D. Assignments, Exams, and Grading

E. Instructional Methods

F. Course Outcomes

G. Student Effort and Involvement

H. Course Difficulty, Work Load, and Pace

I. Overall Evaluation

M. How frequently did you experience the following difficulties or problems in your course(s)?

N. Expectations and Distance Learning Difficulties

Survey Results

A. Course Organization and Planning

1. The course goals, objectives, and grading procedures were clearly explained.

2. Online discussions and other activities were well organized.

3. The instructor consistently provided clear and timely guidance to the course.
B. Communication

4. The learning activities were clear and understandable.

5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I understood it.

6. The instructor conveyed interest and enthusiasm in the subject matter.

C. Faculty-Student Interaction

7. The instructor encouraged student discussion and participation.

8. The instructor satisfactorily answered students’ questions.

9. The instructor was accessible to students during office hours and by email.

D. Assignments, Exams, and Grading

10. The instructor asked questions on the course material.

11. Assessments were based on material covered in the course.

12. The instructor provided timely feedback about students’ work.

13. The instructor provided sufficient feedback on assignments and tests.
14. Tests, papers, and other assignments were graded fairly.

15. The instructor made appropriate use of technology in teaching.

16. Students were actively involved in discussions, group work, and other activities.

17. The Distance Learning format is effective in achieving the stated learning objectives of this course.

18. This course has increased my understanding of the subject matter.

19. This course increased my ability to think independently and critically.

20. I would recommend this instructor to other students.

21. I participated in class regularly.

22. Consistently, I completed assignments and postings thoroughly and on time.

23. I spent a sufficient amount of time on assignments.
24. I contributed to group discussions regularly.

25. For my preparation and ability, the work in this course was:

26. The pace at which the course materials were covered was:

27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic activities)?

28. Rate the quality of this course as it contributed to your learning:

32. For you, this course is

33. Your class level:

34. Your sex:

07/01/2013 Class Climate evaluation
35. What grade do you expect for this course?

L. Distance Learning Specific Questions

36. Please tell us how you learned about St. John’s University’s online courses? Check all that apply.

- St. John’s website: 35.7%
- St. John’s Central: 42.4%
- Academic Advisor: 27.5%
- Friend/classmate: 30.6%
- Professor: 9.1%
- Study Abroad Office: 1.6%
- Heard about it on campus: 15.4%
- I don’t remember: 8.8%

37. Please tell us all the reasons why you enrolled in an online course this semester? Check all that apply.

- The course I wanted was not available on campus: 16.2%
- I needed the convenience of an online course due to work, internship, personal circumstances, and/or family: 72.7%
- I was curious about online courses: 15.3%
- I thought it might be easier because I didn’t need to come to campus: 21.2%
- I thought an online course would be less structured and the workload would be less: 10.2%
- A friend recommended online courses: 12.3%
- A professor recommended it: 4.6%

M. How frequently did you experience the following difficulties or problems in your course(s)?

38a. Logging on:

38b. Password:

38c. Problems with my computer:

38d. Problems contacting instructor:
38e. Problems navigating in Blackboard:

- Never: 76%
- Daily: 24%

Average: 3.7

38f. E-Mail problems:

- Never: 85%
- Daily: 15%

Average: 3.8

38g. Difficulties accessing online course materials/links:

- Never: 75%
- Daily: 25%

Average: 3.7

38h. Unable/difficult to buy textbook online:

- Never: 80%
- Daily: 20%

Average: 3.9

N. Expectations and Distance Learning Difficulties

39. Would it be valuable to have 24/7 telephone technical support?

- Yes: 77%
- No: 23%

Average: 2.2

40. How academically challenging is the online course work compared to on-campus courses at St. John's?

- Much more: 31%
- Much less: 69%

Average: 2.3

41. How did St. John's online courses meet your expectations?

- Better than I expected: 40%
- Worse than I expected: 18%

Average: 2.2

O. Study Abroad and Work Load

42. Are you taking this course during a study abroad semester?

- Yes: 3.3%
- No: 96.7%

Average: 2.2

43. Are you employed:

- Full-time: 21%
- Part-time: 49.8%
- Unemployed: 29.2%

Average: 2.0

07/01/2013
Class Climate evaluation
### Profile

**Compilation:** UG Distance Learning (31%)

Values used in the profile line: Mean

#### A. Course Organization and Planning

1. The course goals, objectives, and grading procedures were clearly explained.
   - Strongly Agree
   - Strongly Disagree
   - n=945 av.=4.39 md=5.00 dev.=0.91

2. Online discussions and other activities were well organized.
   - Strongly Agree
   - Strongly Disagree
   - n=932 av.=4.33 md=5.00 dev.=0.99

3. The instructor consistently provided clear and timely guidance to the course.
   - Strongly Agree
   - Strongly Disagree
   - n=939 av.=4.25 md=5.00 dev.=1.06

#### B. Communication

4. The learning activities were clear and understandable.
   - Strongly Agree
   - Strongly Disagree
   - n=941 av.=4.31 md=5.00 dev.=0.95

5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I
   - Strongly Agree
   - Strongly Disagree
   - n=928 av.=4.24 md=5.00 dev.=1.04

6. The instructor conveyed interest and enthusiasm in the subject matter.
   - Strongly Agree
   - Strongly Disagree
   - n=893 av.=4.36 md=5.00 dev.=0.99

#### C. Faculty-Student Interaction

7. The instructor encouraged student discussion and participation.
   - Strongly Agree
   - Strongly Disagree
   - n=903 av.=4.42 md=5.00 dev.=0.91

8. The instructor satisfactorily answered students' questions.
   - Strongly Agree
   - Strongly Disagree
   - n=913 av.=4.29 md=5.00 dev.=1.06

9. The instructor was accessible to students during office hours and by email.
   - Strongly Agree
   - Strongly Disagree
   - n=906 av.=4.38 md=5.00 dev.=1.00

#### D. Assignments, Exams, and Grading

10. The instructor asked questions on the course material.
    - Strongly Agree
    - Strongly Disagree
    - n=911 av.=4.46 md=5.00 dev.=0.85

11. Assessments were based on material covered in the course.
    - Strongly Agree
    - Strongly Disagree
    - n=924 av.=4.51 md=5.00 dev.=0.80

12. The instructor provided timely feedback about students' work.
    - Strongly Agree
    - Strongly Disagree
    - n=935 av.=4.25 md=5.00 dev.=1.08

13. The instructor provided sufficient feedback on assignments and tests.
    - Strongly Agree
    - Strongly Disagree
    - n=928 av.=4.23 md=5.00 dev.=1.12

14. Tests, papers, and other assignments were graded fairly.
    - Strongly Agree
    - Strongly Disagree
    - n=921 av.=4.34 md=5.00 dev.=0.97
### E. Instructional Methods

15. The instructor made appropriate use of technology in teaching.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=906  
   - av.=4.54  
   - md=5.00  
   - dev.=0.80

16. Students were actively involved in discussions, group work, and other activities.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=882  
   - av.=4.32  
   - md=5.00  
   - dev.=1.01

17. The Distance Learning format is effective in achieving the stated learning objectives of this course.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=923  
   - av.=4.34  
   - md=5.00  
   - dev.=1.01

### F. Course Outcomes

18. This course has increased my understanding of the subject matter.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=941  
   - av.=4.32  
   - md=5.00  
   - dev.=0.99

19. This course increased my ability to think independently and critically.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=936  
   - av.=4.30  
   - md=5.00  
   - dev.=1.03

20. I would recommend this instructor to other students.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=934  
   - av.=4.22  
   - md=5.00  
   - dev.=1.17

### G. Student Effort and Involvement

21. I participated in class regularly.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=897  
   - av.=4.55  
   - md=5.00  
   - dev.=0.75

22. Consistently, I completed assignments and postings thoroughly and on time.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=941  
   - av.=4.52  
   - md=5.00  
   - dev.=0.80

23. I spent a sufficient amount of time on assignments.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=944  
   - av.=4.58  
   - md=5.00  
   - dev.=0.72

24. I contributed to group discussions regularly.  
   - Strongly Agree  
   - Strongly Disagree  
   - n=865  
   - av.=4.49  
   - md=5.00  
   - dev.=0.83

### H. Course Difficulty, Work Load, and Pace

25. For my preparation and ability, the work in this course was:  
   - Very Difficult  
   - Very Easy  
   - n=941  
   - av.=3.18  
   - md=3.00  
   - dev.=0.74

26. The pace at which the course materials were covered was:  
   - Very Fast  
   - Very Slow  
   - n=939  
   - av.=3.22  
   - md=3.00  
   - dev.=0.54

27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic activities)?  
   - 8 or more hours  
   - Under 1 hour  
   - n=945  
   - av.=2.77  
   - md=3.00  
   - dev.=0.94

### I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:  
   - Excellent  
   - Very Poor  
   - n=946  
   - av.=4.05  
   - md=4.00  
   - dev.=0.99

### K. Student Information

35. What grade do you expect for this course?  
   - A  
   - Below C  
   - n=923  
   - av.=6.69  
   - md=7.00  
   - dev.=1.65
### M. How frequently did you experience the following difficulties or problems in your course(s)?

<table>
<thead>
<tr>
<th>Question</th>
<th>Frequency</th>
<th>Daily</th>
<th>n=</th>
<th>Average</th>
<th>Median</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>38a. Logging on:</td>
<td>Never</td>
<td>Daily</td>
<td>931</td>
<td>3.73</td>
<td>4.00</td>
<td>0.58</td>
</tr>
<tr>
<td>38b. Password:</td>
<td>Never</td>
<td>Daily</td>
<td>930</td>
<td>3.86</td>
<td>4.00</td>
<td>0.51</td>
</tr>
<tr>
<td>38c. Problems with my computer:</td>
<td>Never</td>
<td>Daily</td>
<td>928</td>
<td>3.67</td>
<td>4.00</td>
<td>0.58</td>
</tr>
<tr>
<td>38d. Problems contacting instructor:</td>
<td>Never</td>
<td>Daily</td>
<td>927</td>
<td>3.78</td>
<td>4.00</td>
<td>0.55</td>
</tr>
<tr>
<td>38e. Problems navigating in Blackboard:</td>
<td>Never</td>
<td>Daily</td>
<td>930</td>
<td>3.70</td>
<td>4.00</td>
<td>0.56</td>
</tr>
<tr>
<td>38f. E-Mail problems:</td>
<td>Never</td>
<td>Daily</td>
<td>924</td>
<td>3.70</td>
<td>4.00</td>
<td>0.46</td>
</tr>
<tr>
<td>38g. Difficulties accessing online course materials/links:</td>
<td>Never</td>
<td>Daily</td>
<td>924</td>
<td>3.68</td>
<td>4.00</td>
<td>0.58</td>
</tr>
<tr>
<td>38h. Unable/difficult to buy textbook online:</td>
<td>Never</td>
<td>Daily</td>
<td>920</td>
<td>3.85</td>
<td>4.00</td>
<td>0.48</td>
</tr>
</tbody>
</table>

### N. Expectations and Distance Learning Difficulties

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
<th>n=</th>
<th>Average</th>
<th>Median</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>39. Would it be valuable to have 24/7 telephone technical support?</td>
<td></td>
<td></td>
<td>921</td>
<td>2.17</td>
<td>2.00</td>
<td>0.73</td>
</tr>
<tr>
<td>40. How academically challenging is the online course work compared to on-campus courses at St. John's?</td>
<td></td>
<td></td>
<td>921</td>
<td>2.23</td>
<td>2.00</td>
<td>0.57</td>
</tr>
<tr>
<td>41. How did St. John's online courses meet your expectations?</td>
<td></td>
<td></td>
<td>925</td>
<td>2.18</td>
<td>2.00</td>
<td>0.62</td>
</tr>
</tbody>
</table>
A. Course Organization and Planning
B. Communication
C. Faculty-Student Interaction
D. Assignments, Exams, and Grading
E. Instructional Methods
F. Course Outcomes
G. Student Effort and Involvement
H. Course Difficulty, Work Load, and Pace
I. Overall Evaluation
M. How frequently did you experience the following difficulties or problems in your course(s)?
N. Expectations and Distance Learning Difficulties

Profile

Compilation: UG Distance Learning (31%)
## Profile

**Compilation:** UG Distance Learning (31%)

**Comparative line:** GR Distance Learning (44%)

Values used in the profile line: Mean

### A. Course Organization and Planning

<table>
<thead>
<tr>
<th>Question</th>
<th>UG Distance Learning</th>
<th>GR Distance Learning</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The course goals, objectives, and grading procedures were clearly explained.</td>
<td>n=945 av.=4.39 md=5.00 dev.=0.91</td>
<td>n=392 av.=4.20 md=5.00 dev.=1.11</td>
</tr>
<tr>
<td>2. Online discussions and other activities were well organized.</td>
<td>n=932 av.=4.33 md=5.00 dev.=0.99</td>
<td>n=388 av.=4.13 md=5.00 dev.=1.19</td>
</tr>
<tr>
<td>3. The instructor consistently provided clear and timely guidance to the course.</td>
<td>n=939 av.=4.25 md=5.00 dev.=1.06</td>
<td>n=389 av.=4.00 md=5.00 dev.=1.27</td>
</tr>
</tbody>
</table>

### B. Communication

<table>
<thead>
<tr>
<th>Question</th>
<th>UG Distance Learning</th>
<th>GR Distance Learning</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. The learning activities were clear and understandable.</td>
<td>n=941 av.=4.31 md=5.00 dev.=0.95</td>
<td>n=389 av.=4.18 md=5.00 dev.=1.09</td>
</tr>
<tr>
<td>5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that</td>
<td>n=928 av.=4.24 md=5.00 dev.=1.04</td>
<td>n=387 av.=4.07 md=5.00 dev.=1.15</td>
</tr>
<tr>
<td>6. The instructor conveyed interest and enthusiasm in the subject matter.</td>
<td>n=893 av.=4.36 md=5.00 dev.=1.00</td>
<td>n=369 av.=4.24 md=5.00 dev.=1.13</td>
</tr>
</tbody>
</table>

### C. Faculty-Student Interaction

<table>
<thead>
<tr>
<th>Question</th>
<th>UG Distance Learning</th>
<th>GR Distance Learning</th>
</tr>
</thead>
<tbody>
<tr>
<td>7. The instructor encouraged student discussion and participation.</td>
<td>n=903 av.=4.42 md=5.00 dev.=0.91</td>
<td>n=384 av.=4.32 md=5.00 dev.=1.05</td>
</tr>
<tr>
<td>8. The instructor satisfactorily answered students’ questions.</td>
<td>n=913 av.=4.29 md=5.00 dev.=1.06</td>
<td>n=384 av.=4.12 md=5.00 dev.=1.16</td>
</tr>
<tr>
<td>9. The instructor was accessible to students during office hours and by email.</td>
<td>n=906 av.=4.38 md=5.00 dev.=1.00</td>
<td>n=375 av.=4.29 md=5.00 dev.=1.10</td>
</tr>
</tbody>
</table>

### D. Assignments, Exams, and Grading

<table>
<thead>
<tr>
<th>Question</th>
<th>UG Distance Learning</th>
<th>GR Distance Learning</th>
</tr>
</thead>
<tbody>
<tr>
<td>10. The instructor asked questions on the course material.</td>
<td>n=911 av.=4.40 md=5.00 dev.=0.85</td>
<td>n=378 av.=4.30 md=5.00 dev.=1.01</td>
</tr>
<tr>
<td>11. Assessments were based on material covered in the course.</td>
<td>n=924 av.=4.51 md=5.00 dev.=0.80</td>
<td>n=380 av.=4.37 md=5.00 dev.=0.92</td>
</tr>
<tr>
<td>12. The instructor provided timely feedback about students’ work.</td>
<td>n=935 av.=4.25 md=5.00 dev.=1.08</td>
<td>n=384 av.=4.00 md=5.00 dev.=1.32</td>
</tr>
<tr>
<td>13. The instructor provided sufficient feedback on assignments and tests.</td>
<td>n=928 av.=4.23 md=5.00 dev.=1.12</td>
<td>n=382 av.=3.97 md=5.00 dev.=1.30</td>
</tr>
<tr>
<td>14. Tests, papers, and other assignments were graded fairly.</td>
<td>n=921 av.=4.34 md=5.00 dev.=0.97</td>
<td>n=367 av.=4.33 md=5.00 dev.=0.99</td>
</tr>
</tbody>
</table>
E. Instructional Methods

15. The instructor made appropriate use of technology in teaching.
   n=906 av.=4.54 md=5.00 dev.=0.80
   n=390 av.=4.37 md=5.00 dev.=0.99

16. Students were actively involved in discussions, group work, and other activities.
   n=882 av.=4.32 md=5.00 dev.=1.01
   n=375 av.=4.34 md=5.00 dev.=1.05

17. The Distance Learning format is effective in achieving the stated learning objectives of this course.
   n=923 av.=4.34 md=5.00 dev.=1.01
   n=384 av.=4.07 md=5.00 dev.=1.27

F. Course Outcomes

18. This course has increased my understanding of the subject matter.
   n=941 av.=4.32 md=5.00 dev.=0.99
   n=391 av.=4.22 md=5.00 dev.=1.11

19. This course increased my ability to think independently and critically.
   n=936 av.=4.30 md=5.00 dev.=1.03
   n=388 av.=4.20 md=5.00 dev.=1.10

20. I would recommend this instructor to other students.
   n=934 av.=4.22 md=5.00 dev.=1.17
   n=387 av.=4.10 md=5.00 dev.=1.27

G. Student Effort and Involvement

21. I participated in class regularly.
   n=897 av.=4.55 md=5.00 dev.=0.75
   n=380 av.=4.58 md=5.00 dev.=0.73

22. Consistently, I completed assignments and postings thoroughly and on time.
   n=941 av.=4.52 md=5.00 dev.=0.80
   n=389 av.=4.56 md=5.00 dev.=0.71

23. I spent a sufficient amount of time on assignments.
   n=944 av.=4.58 md=5.00 dev.=0.72
   n=387 av.=4.63 md=5.00 dev.=0.70

24. I contributed to group discussions regularly.
   n=865 av.=4.49 md=5.00 dev.=0.83
   n=367 av.=4.51 md=5.00 dev.=0.80

H. Course Difficulty, Work Load, and Pace

25. For my preparation and ability, the work in this course was:
   n=941 av.=3.18 md=3.00 dev.=0.74
   n=391 av.=3.23 md=3.00 dev.=0.75

26. The pace at which the course materials were covered was:
   n=939 av.=3.22 md=3.00 dev.=0.54
   n=392 av.=3.26 md=3.00 dev.=0.63

27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic
   n=945 av.=2.77 md=3.00 dev.=0.94
   n=392 av.=3.39 md=3.00 dev.=1.06

I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:
   n=946 av.=4.05 md=4.00 dev.=0.99
   n=390 av.=4.04 md=4.00 dev.=1.08

K. Student Information

35. What grade do you expect for this course?
   n=923 av.=6.69 md=7.00 dev.=1.65
   n=383 av.=7.33 md=8.00 dev.=0.97
### M. How frequently did you experience the following difficulties or problems in your course(s)?

<table>
<thead>
<tr>
<th>Question</th>
<th>n=924</th>
<th>av=3.68</th>
<th>md=4.00</th>
<th>dev=0.58</th>
</tr>
</thead>
<tbody>
<tr>
<td>38a. Logging on:</td>
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<tr>
<td>n=931 av=3.73 md=4.00 dev=0.58</td>
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<tr>
<td>n=385 av=3.69 md=4.00 dev=0.57</td>
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<tr>
<td>38b. Password:</td>
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<tr>
<td>n=930 av=3.86 md=4.00 dev=0.51</td>
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<td>n=385 av=3.90 md=4.00 dev=0.41</td>
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<tr>
<td>38c. Problems with my computer:</td>
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<tr>
<td>n=928 av=3.67 md=4.00 dev=0.58</td>
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<tr>
<td>n=386 av=3.69 md=4.00 dev=0.50</td>
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<tr>
<td>38d. Problems contacting instructor:</td>
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<tr>
<td>n=927 av=3.78 md=4.00 dev=0.55</td>
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<tr>
<td>n=383 av=3.77 md=4.00 dev=0.54</td>
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<td></td>
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<tr>
<td>38e. Problems navigating in Blackboard:</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>n=930 av=3.70 md=4.00 dev=0.56</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>n=384 av=3.63 md=4.00 dev=0.58</td>
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<td>38h. Unable/difficult to buy textbook online:</td>
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### N. Expectations and Distance Learning Difficulties

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