Overall indicators

A. Course Organization and Planning
- 5 4 3 2 1
- av.=4.23
dev.=1.06

B. Communication
- 5 4 3 2 1
- av.=4.17
dev.=1.07

C. Faculty-Student Interaction
- 5 4 3 2 1
- av.=4.22
dev.=1.06

D. Assignments, Exams, and Grading
- 5 4 3 2 1
- av.=4.23
dev.=1.06

E. Instructional Methods
- 5 4 3 2 1
- av.=4.26
dev.=1.03

F. Course Outcomes
- 5 4 3 2 1
- av.=4.15
dev.=1.14

G. Student Effort and Involvement
- 5 4 3 2 1
- av.=4.45
dev.=0.8

H. Course Difficulty, Work Load, and Pace
- 5 4 3 2 1
- av.=3.05
dev.=0.74

I. Overall Evaluation
- 5 4 3 2 1
- av.=3.94
dev.=1.04

M. How frequently did you experience the following difficulties or problems in your course(s)?
- 4 3 2 1
- av.=3.71
dev.=0.59

N. Expectations and Distance Learning Difficulties
- 3 2 1
- av.=2.21
dev.=0.63

Survey Results

A. Course Organization and Planning

1. The course goals, objectives, and grading procedures were clearly explained.

2. Online discussions and other activities were well organized.

3. The instructor consistently provided clear and timely guidance to the course.

No. of responses = 1036
B. Communication

4. The learning activities were clear and understandable.

5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I understood it.

6. The instructor conveyed interest and enthusiasm in the subject matter.

C. Faculty-Student Interaction

7. The instructor encouraged student discussion and participation.

8. The instructor satisfactorily answered students’ questions.

9. The instructor was accessible to students during office hours and by email.

D. Assignments, Exams, and Grading

10. The instructor asked questions on the course material.

11. Assessments were based on material covered in the course.

12. The instructor provided timely feedback about students’ work.

13. The instructor provided sufficient feedback on assignments and tests.
14. Tests, papers, and other assignments were graded fairly.

E. Instructional Methods

15. The instructor made appropriate use of technology in teaching.

16. Students were actively involved in discussions, group work, and other activities.

17. The Distance Learning format is effective in achieving the stated learning objectives of this course.

F. Course Outcomes

18. This course has increased my understanding of the subject matter.

19. This course increased my ability to think independently and critically.

20. I would recommend this instructor to other students.

G. Student Effort and Involvement

21. I participated in class regularly.

22. Consistently, I completed assignments and postings thoroughly and on time.

23. I spent a sufficient amount of time on assignments.
24. I contributed to group discussions regularly.

![Bar graph showing distribution of responses to question 24]

H. Course Difficulty, Work Load, and Pace

25. For my preparation and ability, the work in this course was:

![Bar graph showing distribution of responses to question 25]

26. The pace at which the course materials were covered was:

![Bar graph showing distribution of responses to question 26]

27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic activities)?

![Bar graph showing distribution of responses to question 27]

I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:

![Bar graph showing distribution of responses to question 28]

K. Student Information

32. For you, this course is

- A core course: 47.6% (n=1012)
- A major/minor requirement: 36%
- An elective: 14.9%
- Other: 1.5%

33. Your class level:

- Freshmen/1st year: 1.2% (n=1008)
- Sophomore/2nd year: 23.4%
- Junior/3rd year: 25.8%
- Senior/4th year: 46.4%
- Graduate: 0.7%
- Other: 2.5%

34. Your sex:

- Female: 67.6% (n=970)
- Male: 32.4%
35. What grade do you expect for this course?

L. Distance Learning Specific Questions

36. Please tell us how you learned about St. John's University's online courses? Check all that apply.

- St. John's website: 29.9%
- St. John's Central: 37.3%
- Academic Advisor: 30.8%
- Friend/classmate: 28.8%
- Professor: 8.3%
- Study Abroad Office: 1.7%
- Heard about it on campus: 14.4%
- I don't remember: 10.4%

37. Please tell us all the reasons why you enrolled in an online course this semester? Check all that apply.

- The course I wanted was not available on campus: 17.1%
- I needed the convenience of an online course due to work, internship, personal circumstances, and/or family: 69.7%
- I was curious about online courses: 15.3%
- I thought it might be easier because I didn't need to come to campus: 21.5%
- I thought an online course would be less structured and the workload would be less: 7.4%
- A friend recommended online courses: 12%
- A professor recommended it: 3.1%

M. How frequently did you experience the following difficulties or problems in your course(s)?

38a. Logging on:

38b. Password:

38c. Problems with my computer:

38d. Problems contacting instructor:
38e. Problems navigating in Blackboard:

- Never: 50%
- Daily: 27%
-从未: 50%
-每日: 27%

38f. E-Mail problems:

- Never: 77%
- Daily: 18%
-从未: 77%
-每日: 18%

38g. Difficulties accessing online course materials/links:

- Never: 56%
- Daily: 30%
-从未: 56%
-每日: 30%

38h. Unable/difficult to buy textbook online:

- Never: 68%
- Daily: 24%
-从未: 68%
-每日: 24%

N. Expectations and Distance Learning Difficulties

39. Would it be valuable to have 24/7 telephone technical support?

- Yes: 40%
- No: 42%

40. How academically challenging is the online course work compared to on-campus courses at St. John's?

- Much more: 31%
- Much less: 6%

41. How did St. John's online courses meet your expectations?

- Better than I expected: 50%
- Worse than I expected: 14%

O. Study Abroad and Work Load

42. Are you taking this course during a study abroad semester?

- Yes: 3.3%
- No: 96.7%

43. Are you employed:

- Full-time: 21.1%
- Part-time: 49.1%
- Unemployed: 29.8%
## A. Course Organization and Planning

1. The course goals, objectives, and grading procedures were clearly explained.  
   - Strongly Agree  
   - Strongly Disagree  
   
   - Mean: 4.26  
   - Median: 5.00  
   - Standard Deviation: 1.01  

2. Online discussions and other activities were well organized.  
   - Strongly Agree  
   - Strongly Disagree  

   - Mean: 4.24  
   - Median: 5.00  
   - Standard Deviation: 1.04  

3. The instructor consistently provided clear and timely guidance to the course.  
   - Strongly Agree  
   - Strongly Disagree  

   - Mean: 4.17  
   - Median: 5.00  
   - Standard Deviation: 1.13  

## B. Communication

4. The learning activities were clear and understandable.  
   - Strongly Agree  
   - Strongly Disagree  

   - Mean: 4.17  
   - Median: 4.00  
   - Standard Deviation: 1.05  

5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I  
   
   - Strongly Agree  
   - Strongly Disagree  

   - Mean: 4.12  
   - Median: 4.00  
   - Standard Deviation: 1.08  

6. The instructor conveyed interest and enthusiasm in the subject matter.  
   - Strongly Agree  
   - Strongly Disagree  

   - Mean: 4.20  
   - Median: 5.00  
   - Standard Deviation: 1.07  

## C. Faculty-Student Interaction

7. The instructor encouraged student discussion and participation.  
   - Strongly Agree  
   - Strongly Disagree  

   - Mean: 4.28  
   - Median: 5.00  
   - Standard Deviation: 1.00  

8. The instructor satisfactorily answered students' questions.  
   - Strongly Agree  
   - Strongly Disagree  

   - Mean: 4.13  
   - Median: 5.00  
   - Standard Deviation: 1.15  

9. The instructor was accessible to students during office hours and by email.  
   - Strongly Agree  
   - Strongly Disagree  

   - Mean: 4.25  
   - Median: 5.00  
   - Standard Deviation: 1.04  

## D. Assignments, Exams, and Grading

10. The instructor asked questions on the course material.  
    - Strongly Agree  
    - Strongly Disagree  

    - Mean: 4.34  
    - Median: 5.00  
    - Standard Deviation: 0.95  

11. Assessments were based on material covered in the course.  
    - Strongly Agree  
    - Strongly Disagree  

    - Mean: 4.40  
    - Median: 5.00  
    - Standard Deviation: 0.91  

12. The instructor provided timely feedback about students' work.  
    - Strongly Agree  
    - Strongly Disagree  

    - Mean: 4.13  
    - Median: 5.00  
    - Standard Deviation: 1.18  

13. The instructor provided sufficient feedback on assignments and tests.  
    - Strongly Agree  
    - Strongly Disagree  

    - Mean: 4.03  
    - Median: 4.00  
    - Standard Deviation: 1.24  

14. Tests, papers, and other assignments were graded fairly.  
    - Strongly Agree  
    - Strongly Disagree  

    - Mean: 4.23  
    - Median: 5.00  
    - Standard Deviation: 1.05
### E. Instructional Methods

<table>
<thead>
<tr>
<th>Item</th>
<th>Agree Percentage</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>n</th>
<th>Average</th>
<th>Median</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>15. The instructor made appropriate use of technology in teaching.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=999</td>
<td>av.=4.39</td>
<td>md=5.00</td>
<td>dev.=0.94</td>
</tr>
<tr>
<td>16. Students were actively involved in discussions, group work, and other activities.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=954</td>
<td>av.=4.20</td>
<td>md=5.00</td>
<td>dev.=1.05</td>
</tr>
<tr>
<td>17. The Distance Learning format is effective in achieving the stated learning objectives of this course.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=1004</td>
<td>av.=4.20</td>
<td>md=5.00</td>
<td>dev.=1.10</td>
</tr>
</tbody>
</table>

### F. Course Outcomes

<table>
<thead>
<tr>
<th>Item</th>
<th>Agree Percentage</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>n</th>
<th>Average</th>
<th>Median</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>18. This course has increased my understanding of the subject matter.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=1014</td>
<td>av.=4.21</td>
<td>md=5.00</td>
<td>dev.=1.08</td>
</tr>
<tr>
<td>19. This course increased my ability to think independently and critically.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=1011</td>
<td>av.=4.17</td>
<td>md=5.00</td>
<td>dev.=1.09</td>
</tr>
<tr>
<td>20. I would recommend this instructor to other students.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=1006</td>
<td>av.=4.09</td>
<td>md=5.00</td>
<td>dev.=1.25</td>
</tr>
</tbody>
</table>

### G. Student Effort and Involvement

<table>
<thead>
<tr>
<th>Item</th>
<th>Agree Percentage</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>n</th>
<th>Average</th>
<th>Median</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>21. I participated in class regularly.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=968</td>
<td>av.=4.46</td>
<td>md=5.00</td>
<td>dev.=0.79</td>
</tr>
<tr>
<td>22. Consistently, I completed assignments and postings thoroughly and on time.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=1015</td>
<td>av.=4.44</td>
<td>md=5.00</td>
<td>dev.=0.81</td>
</tr>
<tr>
<td>23. I spent a sufficient amount of time on assignments.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=1016</td>
<td>av.=4.52</td>
<td>md=5.00</td>
<td>dev.=0.74</td>
</tr>
<tr>
<td>24. I contributed to group discussions regularly.</td>
<td>Strongly Agree</td>
<td></td>
<td>Strongly Disagree</td>
<td>n=921</td>
<td>av.=4.38</td>
<td>md=5.00</td>
<td>dev.=0.86</td>
</tr>
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</table>

### H. Course Difficulty, Work Load, and Pace

<table>
<thead>
<tr>
<th>Item</th>
<th>Agree Percentage</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>n</th>
<th>Average</th>
<th>Median</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>25. For my preparation and ability, the work in this course was:</td>
<td>Very Difficult</td>
<td></td>
<td>Very Easy</td>
<td>n=1018</td>
<td>av.=3.15</td>
<td>md=3.00</td>
<td>dev.=0.71</td>
</tr>
<tr>
<td>26. The pace at which the course materials were covered was:</td>
<td>Very Fast</td>
<td></td>
<td>Very Slow</td>
<td>n=1017</td>
<td>av.=3.22</td>
<td>md=3.00</td>
<td>dev.=0.58</td>
</tr>
<tr>
<td>27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic activities)?</td>
<td>8 or more hours</td>
<td></td>
<td>Under 1 hour</td>
<td>n=1021</td>
<td>av.=2.77</td>
<td>md=3.00</td>
<td>dev.=0.93</td>
</tr>
</tbody>
</table>

### I. Overall Evaluation

<table>
<thead>
<tr>
<th>Item</th>
<th>Agree Percentage</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>n</th>
<th>Average</th>
<th>Median</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>28. Rate the quality of this course as it contributed to your learning:</td>
<td>Excellent</td>
<td></td>
<td>Very Poor</td>
<td>n=1015</td>
<td>av.=3.94</td>
<td>md=4.00</td>
<td>dev.=1.04</td>
</tr>
</tbody>
</table>

### K. Student Information

<table>
<thead>
<tr>
<th>Item</th>
<th>Agree Percentage</th>
<th>Strongly Agree</th>
<th>Strongly Disagree</th>
<th>n</th>
<th>Average</th>
<th>Median</th>
<th>Standard Deviation</th>
</tr>
</thead>
<tbody>
<tr>
<td>35. What grade do you expect for this course?</td>
<td>A</td>
<td></td>
<td>Below C</td>
<td>n=1002</td>
<td>av.=6.70</td>
<td>md=7.00</td>
<td>dev.=1.56</td>
</tr>
</tbody>
</table>
### M. How frequently did you experience the following difficulties or problems in your course(s)?

<table>
<thead>
<tr>
<th></th>
<th>Never</th>
<th></th>
<th>Daily</th>
<th>n</th>
<th>av.</th>
<th>md</th>
<th>dev.</th>
</tr>
</thead>
<tbody>
<tr>
<td>38a. Logging on:</td>
<td></td>
<td></td>
<td></td>
<td>1001</td>
<td>3.74</td>
<td>4.00</td>
<td>0.58</td>
</tr>
<tr>
<td>38b. Password:</td>
<td></td>
<td></td>
<td></td>
<td>998</td>
<td>3.87</td>
<td>4.00</td>
<td>0.48</td>
</tr>
<tr>
<td>38c. Problems with my computer:</td>
<td></td>
<td></td>
<td></td>
<td>999</td>
<td>3.61</td>
<td>4.00</td>
<td>0.64</td>
</tr>
<tr>
<td>38d. Problems contacting instructor:</td>
<td></td>
<td></td>
<td></td>
<td>999</td>
<td>3.74</td>
<td>4.00</td>
<td>0.59</td>
</tr>
<tr>
<td>38e. Problems navigating in Blackboard:</td>
<td></td>
<td></td>
<td></td>
<td>997</td>
<td>3.60</td>
<td>4.00</td>
<td>0.66</td>
</tr>
<tr>
<td>38f. E-Mail problems:</td>
<td></td>
<td></td>
<td></td>
<td>996</td>
<td>3.70</td>
<td>4.00</td>
<td>0.63</td>
</tr>
<tr>
<td>38g. Difficulties accessing online course materials/ links:</td>
<td></td>
<td></td>
<td></td>
<td>997</td>
<td>3.62</td>
<td>4.00</td>
<td>0.64</td>
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<tr>
<td>38h. Unable/ difficult to buy textbook online:</td>
<td></td>
<td></td>
<td></td>
<td>987</td>
<td>3.82</td>
<td>4.00</td>
<td>0.54</td>
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### N. Expectations and Distance Learning Difficulties

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th></th>
<th>No</th>
<th>n</th>
<th>av.</th>
<th>md</th>
<th>dev.</th>
</tr>
</thead>
<tbody>
<tr>
<td>39. Would it be valuable to have 24/7 telephone technical support?</td>
<td></td>
<td></td>
<td></td>
<td>991</td>
<td>2.23</td>
<td>2.00</td>
<td>0.73</td>
</tr>
<tr>
<td>40. How academically challenging is the online course work compared to on-campus courses at St. John’s?</td>
<td>Much more</td>
<td></td>
<td>Much less</td>
<td>988</td>
<td>2.25</td>
<td>2.00</td>
<td>0.55</td>
</tr>
<tr>
<td>41. How did St. John’s online courses meet your expectations?</td>
<td>Better than I expected</td>
<td></td>
<td>Worse than I expected</td>
<td>995</td>
<td>2.14</td>
<td>2.00</td>
<td>0.63</td>
</tr>
</tbody>
</table>
Compilation: UG Distance Learning (37%)

A. Course Organization and Planning  +  |  -  |  av.=4.23  dev.=1.06
B. Communication  +  |  -  |  av.=4.17  dev.=1.07
C. Faculty-Student Interaction  +  |  -  |  av.=4.22  dev.=1.06
D. Assignments, Exams, and Grading  +  |  -  |  av.=4.23  dev.=1.06
E. Instructional Methods  +  |  -  |  av.=4.26  dev.=1.03
F. Course Outcomes  +  |  -  |  av.=4.15  dev.=1.14
G. Student Effort and Involvement  +  |  -  |  av.=4.45  dev.=0.80
H. Course Difficulty, Work Load, and Pace  +  |  -  |  av.=3.05  dev.=0.74
I. Overall Evaluation  +  |  -  |  av.=3.94  dev.=1.04
M. How frequently did you experience the following difficulties or problems in your course(s)?  +  |  -  |  av.=3.71  dev.=0.59
N. Expectations and Distance Learning Difficulties  +  |  -  |  av.=2.21  dev.=0.63
### A. Course Organization and Planning

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<th>dev=1.01</th>
<th>n=470</th>
<th>av=4.22</th>
<th>md=5.00</th>
<th>dev=1.10</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. The course goals, objectives, and grading procedures were clearly explained.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Online discussions and other activities were well organized.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. The instructor consistently provided clear and timely guidance to the course.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### B. Communication

<table>
<thead>
<tr>
<th>Item</th>
<th>n=1016</th>
<th>av=4.17</th>
<th>md=5.00</th>
<th>dev=1.05</th>
<th>n=467</th>
<th>av=4.19</th>
<th>md=5.00</th>
<th>dev=1.09</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. The learning activities were clear and understandable.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. The instructor ensured that abstract or complex material was adequately explained through readings, activities, postings, or emails, so that I can understand and apply the concepts.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>6. The instructor conveyed interest and enthusiasm in the subject matter.</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<td></td>
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### C. Faculty-Student Interaction

<table>
<thead>
<tr>
<th>Item</th>
<th>n=981</th>
<th>av=4.28</th>
<th>md=5.00</th>
<th>dev=1.00</th>
<th>n=460</th>
<th>av=4.30</th>
<th>md=5.00</th>
<th>dev=1.00</th>
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</thead>
<tbody>
<tr>
<td>7. The instructor encouraged student discussion and participation.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. The instructor satisfactorily answered students’ questions.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. The instructor was accessible to students during office hours and by email.</td>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

### D. Assignments, Exams, and Grading

<table>
<thead>
<tr>
<th>Item</th>
<th>n=1000</th>
<th>av=4.34</th>
<th>md=5.00</th>
<th>dev=0.95</th>
<th>n=456</th>
<th>av=4.36</th>
<th>md=5.00</th>
<th>dev=0.91</th>
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</thead>
<tbody>
<tr>
<td>10. The instructor asked questions on the course material.</td>
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<td>11. Assessments were based on material covered in the course.</td>
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<td>12. The instructor provided timely feedback about students’ work.</td>
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<td>13. The instructor provided sufficient feedback on assignments and tests.</td>
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<td>14. Tests, papers, and other assignments were graded fairly.</td>
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</table>
### E. Instructional Methods

15. The instructor made appropriate use of technology in teaching.
   - $n=999$, $av.=4.39$, $md=5.00$, $dev.=0.94$
   - $n=463$, $av.=4.42$, $md=5.00$, $dev.=0.90$

16. Students were actively involved in discussions, group work, and other activities.
   - $n=954$, $av.=4.20$, $md=5.00$, $dev.=1.05$
   - $n=462$, $av.=4.27$, $md=5.00$, $dev.=1.04$

17. The Distance Learning format is effective in achieving the stated learning objectives of this course.
   - $n=1004$, $av.=4.20$, $md=5.00$, $dev.=1.10$
   - $n=461$, $av.=4.20$, $md=5.00$, $dev.=1.09$

### F. Course Outcomes

18. This course has increased my understanding of the subject matter.
   - $n=1014$, $av.=4.21$, $md=5.00$, $dev.=1.08$
   - $n=469$, $av.=4.29$, $md=5.00$, $dev.=1.04$

19. This course increased my ability to think independently and critically.
   - $n=1011$, $av.=4.17$, $md=5.00$, $dev.=1.09$
   - $n=468$, $av.=4.27$, $md=5.00$, $dev.=1.04$

20. I would recommend this instructor to other students.
   - $n=1006$, $av.=4.09$, $md=5.00$, $dev.=1.25$
   - $n=466$, $av.=4.13$, $md=5.00$, $dev.=1.23$

### G. Student Effort and Involvement

21. I participated in class regularly.
   - $n=968$, $av.=4.46$, $md=5.00$, $dev.=0.79$
   - $n=450$, $av.=4.58$, $md=5.00$, $dev.=0.69$

22. Consistently, I completed assignments and postings thoroughly and on time.
   - $n=1015$, $av.=4.44$, $md=5.00$, $dev.=0.81$
   - $n=465$, $av.=4.55$, $md=5.00$, $dev.=0.73$

23. I spent a sufficient amount of time on assignments.
   - $n=1016$, $av.=4.52$, $md=5.00$, $dev.=0.74$
   - $n=466$, $av.=4.61$, $md=5.00$, $dev.=0.62$

24. I contributed to group discussions regularly.
   - $n=921$, $av.=4.38$, $md=5.00$, $dev.=0.86$
   - $n=450$, $av.=4.47$, $md=5.00$, $dev.=0.74$

### H. Course Difficulty, Work Load, and Pace

25. For my preparation and ability, the work in this course was:
   - $n=1018$, $av.=3.15$, $md=3.00$, $dev.=0.71$
   - $n=467$, $av.=3.26$, $md=3.00$, $dev.=0.67$

26. The pace at which the course materials were covered was:
   - $n=1017$, $av.=3.22$, $md=3.00$, $dev.=0.58$
   - $n=468$, $av.=3.20$, $md=3.00$, $dev.=0.58$

27. In a typical 7-day week, how many hours did you spend for this course (studying, reading, posting, emailing, or other academic activities)?
   - $n=1021$, $av.=2.77$, $md=3.00$, $dev.=0.93$
   - $n=470$, $av.=3.41$, $md=3.00$, $dev.=1.10$

### I. Overall Evaluation

28. Rate the quality of this course as it contributed to your learning:
   - $n=1015$, $av.=3.94$, $md=4.00$, $dev.=1.04$
   - $n=467$, $av.=4.10$, $md=4.00$, $dev.=1.07$

### K. Student Information

35. What grade do you expect for this course?
   - $n=1002$, $av.=8.70$, $md=7.00$, $dev.=1.56$
   - $n=453$, $av.=7.24$, $md=8.00$, $dev.=1.06$
M. How frequently did you experience the following difficulties or problems in your course(s)?

38a. Logging on:

- n=1001 av.=3.74 md=4.00 dev.=0.58
- n=464 av.=3.73 md=4.00 dev.=0.60

38b. Password:

- n=998 av.=3.87 md=4.00 dev.=0.48
- n=464 av.=3.86 md=4.00 dev.=0.52

38c. Problems with my computer:

- n=999 av.=3.61 md=4.00 dev.=0.64
- n=459 av.=3.71 md=4.00 dev.=0.54

38d. Problems contacting instructor:

- n=999 av.=3.74 md=4.00 dev.=0.59
- n=461 av.=3.76 md=4.00 dev.=0.54

38e. Problems navigating in Blackboard:

- n=997 av.=3.60 md=4.00 dev.=0.66
- n=462 av.=3.58 md=4.00 dev.=0.63

38f. E-Mail problems:

- n=996 av.=3.70 md=4.00 dev.=0.63
- n=462 av.=3.72 md=4.00 dev.=0.55

38g. Difficulties accessing online course materials/links:

- n=997 av.=3.62 md=4.00 dev.=0.64
- n=463 av.=3.60 md=4.00 dev.=0.63

38h. Unable/difficult to buy textbook online:

- n=987 av.=3.82 md=4.00 dev.=0.54
- n=462 av.=3.85 md=4.00 dev.=0.46

N. Expectations and Distance Learning Difficulties

39. Would it be valuable to have 24/7 telephone technical support?

- n=991 av.=2.23 md=2.00 dev.=0.73
- n=461 av.=2.19 md=2.00 dev.=0.75

40. How academically challenging is the online course work compared to on-campus courses at St. John’s?

- n=988 av.=2.25 md=2.00 dev.=0.55
- n=446 av.=2.52 md=2.00 dev.=0.58

41. How did St. John’s online courses meet your expectations?

- n=995 av.=2.14 md=2.00 dev.=0.63
- n=459 av.=2.18 md=2.00 dev.=0.63